#### Orland Park Public Library 14921 Ravinia Avenue Orland Park, IL 60462

#### AGENDA FOR BOARD OF LIBRARY TRUSTEES MEETING November 21, 2016 7:00 P.M. Room 104

- A. CALL TO ORDER
- B. ROLL CALL
- C. APPROVAL OF OCTOBER 17, 2016 MINUTES—FOR ACTION
- D. INTRODUCTION OF VISITORS
- E. PUBLIC COMMENT

There will be 30 minutes allowed for public comment with a five minute maximum per speaker. The time limit may be extended upon a majority vote of the Board.

- F. TREASURER'S REPORT FOR OCTOBER AND PAYMENT OF BILLS—FOR ACTION
- G. LIBRARIANS' REPORT/STAFF REPORTS
- H. COMMITTEE REPORTS
  - 1. Building and Maintenance
    - a. Flooring replacement for high traffic areas on the first and second floors For Discussion
  - 2. Finance (Committee of the Whole)
  - 3. Service and Policy
  - 4. Personnel
  - 5. Law
  - 6. Strategic Planning
  - 7. Capital Campaign

#### I. UNFINISHED BUSINESS

 RWK Design, Inc. technology services contract from January 1, 2017 through December 31, 2019 -For Action

Motion regarding the RWK Design, Inc. technology services contract from January 1, 2017 through December 31, 2019

2. Approval to go to bid for the flooring replacement of the high traffic areas on the first and second floors - For Action

Motion to approve going to bid for the flooring replacement of the high traffic areas on the first and second floors

#### J. NEW BUSINESS

1. Per Capita Grant 2017 - For Discussion

 Approval of Resolution Number 2016-07 Resolution for Reimbursement of Travel, Meal and Lodging Expenses to Comply with the Local Government Travel Expense Control Act" (50 ILCS 150) – For Action Motion to approve Resolution Number 2016-07 Resolution for Reimbursement of Travel, Meal, and Lodging Expenses to comply with the Local Government Travel Expense Control Act

3. Approval of the BAL Carpet Cleaning Contract for 2017– For Action *Motion to approve the BAL Carpet Cleaning Contract for 2017* 

- 4. Engagement letter for the audit of the library's financial statements for the year ended December 31, 2016 from McClure Inserra For Action Motion to approve the engagement letter for the audit of the library's financial statements for the year ended December 31, 2016 from McClure Inserra in the amount of \$11,250.
- 5. Strategic Plan Update- For Discussion

#### K. ANNOUNCEMENTS

# Minutes of the Regular Monthly Meeting of the Board of Library Trustees of the Orland Park Public Library held October 17, 2016

The meeting was officially called to order by President Healy at 7:03 p.m.

Call To Order

Members present: Nancy Healy, Diane Jennings, Christian Barcelona, Joanna Leafblad, Elan Kleis

and Catherine Lebert

Roll Call

Members absent:

Denis Ryan

Staff present:

Mary Weimar, Library Director; Mary Adamowski, Assistant Library Director; Ross Kimmey, Finance Manager; Jackie Boyd, Public Information Manager;

Aaron Peterson, Senior Administrative Coordinator

Treasurer Jennings made a motion to approve the July 18, 2016 minutes. Trustee Barcelona seconded. No discussion. A roll call vote as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – absent; Leafblad – aye; Lebert– absent; Ryan – absent.

**Minutes** 

Motion passed. 6 ayes, 0 nays, 1 absent.

Dennis Walsh, Attorney from Klein Thorpe and Jenkins

Introduction of Visitors

Dan Pohrte from Product Architecture + Design gave a presentation on the flooring replacement project for high traffic areas in conjunction with the Live & Learn Grant.

Public speakers introduced themselves and were given five minutes to speak in front of the Board. The speakers were as follows:

**Public Comment** 

Nanc Junker

**Executive Session** 

Treasurer Jennings moved to go into Executive Session. Trustee Leafblad seconded the motion. A roll call vote as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.

Motion passed. 6 ayes, 0 nays, 1 absent.

The Board went into Executive Session at 7:36 p.m. Executive Session ended at 8:00 p.m.

The regular session resumed at 8:05 when Treasurer Jennings made the motion to return to regular session. Trustee Kleis seconded the motion. A roll call vote as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.

Motion passed. 6 ayes, 0 nays, 1 absent.

Trustee Leafblad moved to accept the Treasurer's Report for September 2016. Trustee Barcelona seconded. A roll call vote took place as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.

Treasurer's Report

Motion passed. 6 ayes, 0 nays, 1 absent.

Trustee Lebert moved to accept the accounts payable listing from 9/20/16-10/17/16. Trustee Leafblad seconded the motion. A roll call vote took place as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.

Motion passed. 6 ayes, 0 nays, 1 absent.

Librarian's Report

#### Grants

The Library submitted the required October Quarterly Report for the Live and Learn Grant to the Illinois State Library last week. The Per Capita Grant is due January 15, 2017 and the Management Team had previously this year discussed the required Chapter 6 of *Standards for Illinois Public Libraries 3.0*. There will be some more follow-up with the board at next month's board meeting.

#### IT

Information Technology Department is being reorganized to better utilize the consulting services of RWK Design. After several discussions these past months, RWK will be changing the daily presence of a RWK staff member and now will be remotely monitoring, accessing help desk tickets, managing the workflow and providing analysis of skills of the staff and use this information to assign projects and tasks which meet with their skill set. This revised system of operation will allow for training of all IT staff so they are more productive and involved with the workflow of this department. Help tickets will be managed through RWK's ticketing system and dispatched to the appropriate staff member or RWK staff member who can best resolve the issue. This then allows the library to have access to more skills of RWK staff than the one currently assigned. Problem solving will be done as a team, with brief huddle meetings on both shifts to allow for better communication. The cost of the consulting remains the same for the next three years. The additional costs cited are the professional services software costs, remote management and monitoring of our network and dashboard tools costs. A member of RWK will attend one monthly meeting of the Management Team to keep current with projects and provide insight to new projects involving the network or resources of the staff. The same services of renewing software subscriptions, providing cloud backup, spam filters and more will continue. The library will continue to provide classes of instruction for patrons and staff. There will be more enhanced classes, as the patrons would like some of the classes taught to have more sessions scheduled. Our IT staff always receive many very positive comment cards and they are willing to help patrons with any questions they have on any of their devices. Our new web developer started recently and will be working closely with Ms. Boyd keeping up with our website. President Healy asked about if there have been recent incidents involving the computers and Director Weimar said no. The computers face the IT Staff and there are walk-arounds happening often as well.

President Healy inquired about the library circulating Hotspots to patrons. Director Weimar replied this service was being researched, as representatives of companies are contacting the library. President Healy said she liked the idea because some patrons don't have big data plans.

#### Polaris Upgrade and Circulation Statistics

The Polaris upgrade is completed and except for a few minor glitches, went smoothly. Polaris now has better icons for various formats the patrons may use to identify the type of material they are searching. Board members were reminded that the circulation for last month increased by 7% from September 2015.

#### **Programs**

The Community Expo held at Sandburg High School had over 500 visitors attend. Jackie Boyd spoke about the table the library hosted at the Community Expo along with Kitty Creed from Outreach. Ms. Boyd spoke about taking pictures of patrons with an "I Love My Library" sign. As stated last month, the delegates from Shanghai, China visited in September; and now the 21st Century Institute has planned a librarian delegation to visit our library and speak with the department heads on November 2. The Village has scheduled a 3rd Chinese delegation for a tour of our library on November 15.

There was no formal correspondence to the board since last month's meeting.

President Healy asked about the e-journal entries in the catalog. Director Weimar said Wendy, Head of Technical Services has linked many journal articles from the EBSCO database and other online periodicals in the catalog so patrons can get full articles.

Steve Newman completed interviews for the temporary maintenance assistant position. He hopes to have the position filled by next week. Steve has many fall projects and is eager to get them started.

As mentioned in last month's report, Wingren Landscape was contacted to plant perennial flowers to replace the thinned out flowers in the north and west beds of the library. The new plantings of Black-Eyed Susans and Purple Coneflowers were installed in late September and enhance the landscape quite nicely.

The Library has been receiving proposals for interior paint jobs which will take place on the first floor, staff and patrons sides, as well as the second floor on the patron side. The proposed areas include the staff hallway on the first floor, as well as the archways and their corresponding accent walls throughout the main corridor in Youth Services. The second floor project will encompass: the archways and accent walls: the columns throughout, and the yellow wall in the AV area. Steve plans on having the project completed by the end of November.

Purchasing audiovisual shelving which allows for better patron browsing is being discussed. A company that many libraries use was contacted for a basic cost analysis. After further discussion it was agreed that the AV shelving for the Adult Services Department would need to be delayed due to inadequate lighting in the area. Lighting companies will be contacted for an estimate on installing rope-lighting. A proposal was submitted that detailed the cost of installing AV shelving in the Youth Services Department. The project's cost can be taken from the Building Maintenance line, observing how these browsing units are utilized within Youth Services will determine how to help us proceed with the AV shelving for the Adult Services Department in the future. Another item within the proposal was 6 moveable browsing display racks for new books, both Adult and Youth Services. Each functional rack can house over eighty books, many with face out display and allow patrons easier browsability. These items are being considered in budget year 2017.

Switching to cost effective LED lighting will have to be considered in 2018 within budget constraints. The lighting that is presently installed on the patron side of the Library is in need of restructuring. The Library currently uses fluorescent lights throughout the building except for the lobby area and the rope lighting on the second floor. In order for the Library to become more cost and energy efficient, we will begin researching new lighting sources that will move us into an energy efficient environment. LED lighting has a much longer lifespan than fluorescent lighting and the cost for each bulb has dropped considerably over the past few years. Unfortunately LED lights are not compatible with the existing light fixtures that are installed throughout the building. Administration will seek possible energy grant opportunities to assist with the cost of this future project.

No reports at this time.

Flooring replacement for high traffic areas on the first and second floors - For Discussion

Board members talked about their preferred color and pattern schemes presented by Architect Pohrte. Director Weimar mentioned we recently learned the cost of the Nurazzo, which was higher than expected, Trustee Barcelona said it's within a few dollars of real Terrazo. Trustee Leafblad inquired about the rubber as a better choice since it might be less slippery than the Nurazzo and if someone did trip it may cushion their fall. She did mention that she thought Nurazzo flooring was used in hospitals. Director Weimar agreed and in addition thought that the sound dampening aspect was important to consider. Assistant Director Adamowski and Head of Maintenance Newman will be going to Elmhurst and other facilities to look into their. She also invited Board members to come by to view new samples as they come in. Trustee Kleis asked if we would be able to get bigger samples to walk on and test and Director Weimar said she would. Treasurer Jennings asked about the time limit on the Grant. Director Weimar answered one year which will be up in May 2017.

No report at this time

No report at this time.

Approval of the September 19, 2016 Personnel Committee Meeting Minutes - For Action

Other Staff Reports

**Building** and Maintenance

**Finance** 

Service & Policy

Personnel

Minutes. Trustee Leafblad seconded. A roll call vote took place as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.

Motion passed. 6 ayes, 0 nays, 1 absent.

No report at this time.

<u>Law</u>

No report at this time.

Strategic Plan

No report at this time. Director Weimar mentioned that the sales of pavers are going well. Trustee Kleis asked when pavers needed to be ordered for Spring installation. Director Weimar said April by the latest.

Capital
Campaign
Committee

Review and approval of 2017 Budget and Levy - For Final Action

Unfinished Business

Trustee Kleis motioned to approve the 2017 Budget and Levy at a 2.0% increase and to adopt a "Resolution Setting Forth Financial Requirements of Orland Park Public Library for the Fiscal Year Beginning January 1, 2017 and Ending December 31, 2017". Trustee Leafblad seconded the motion. Finance Manager Kimmey said they had reduced the levy down to 2% and the Other Sources under Revenues were increased so the library could appropriate for the spending of \$163,000 for the Live & Learn Grant. President Healy asked if there were any other changes. Finance Manager Kimmey said the Virtual Services Manager position was eliminated. Health insurance came in at a 6% increase instead of 10% so some of that cost savings was distributed to updating security cameras and furniture. The Fair Labor Standard Act changes impacted the accounting line. The library is researching online payroll software which will be implemented next year. Director Weimar said Automation Maintenance increased for additional Polaris Service upgrades including Polaris Leap. President Healy asked if someone could explain the compensation structure again from last month as a recap for those that weren't in attendance. Finance Manager Kimmey explained that the Benchmarking Study showed that some employees were under the minimum amounts and some were more than \$5,000 below the midpoint. These adjustments were made with the Oct 15, 2016 payroll. Employees between \$5,000 and the midpoint will be adjusted up by 50% in January, 2017 followed by a 25% adjustment the following two years. There is also a 2.5% pay increase effective January 1, 2017. Director Weimar reiterated that the Levy was not impacted. A roll call vote took place as follows: Barcelona - aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.

Motion passed. 6 ayes, 0 nays, 1 absent.

Approval to go to bid for the flooring replacement of the high traffic areas on the first and second floors - For Final Action

**New Business** 

President Healy motioned to table to the next regularly scheduled Board meeting on Nov. 21<sup>st</sup> to approve going to bid for the flooring replacement of the high traffic areas on the first and second floors. Trustee Lebert seconded. A roll call vote took place as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.

Motion passed. 6 ayes, 0 nays, 1 absent.

Approval of the Library Director's 2016 Evaluation - For Action

Treasurer Jennings motioned to approve the Library Director's 2016 Evaluation as presented in the

Closed Session. Trustee Kleis seconded. No discussion. A roll call vote took place as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.	
Motion passed. 6 ayes, 0 nays, 1 absent.	
Approval of the revisions to the Employee Handbook – For Action	
Trustee Leafblad motioned to approve the revisions as amended regarding bereavement leave and sick leave of the Employee Handbook. Treasurer Jennings seconded the motion. President Healy indicated changes in grammar in both drafts. A roll call vote took place as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.	
Motion passed. 6 ayes, 0 nays, 1 absent.	
Approval of the RWK Design, Inc. technology services contract from January 1, 2017 through December 31, 2019 in the amount of \$140,208 annually	
Treasurer Jennings motioned to table to the next regularly scheduled Board meeting on Nov. 21st to approve the RWK Design, Inc. technology services contract from January 1, 2017 through December 31, 2019 in the amount of \$140,208 annually. Trustee Leafblad seconded. A roll call vote took place as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.	
Motion passed. 6 ayes, 0 nays, 1 absent.	
	Announcements
Treasurer Jennings moved to adjourn the meeting and it was seconded by Trustee Lebert. A roll call vote took place as follows: Barcelona – aye; Healy – aye; Jennings – aye; Kleis – aye; Leafblad – aye; Lebert– aye; Ryan – absent.	Adjournment
Motion passed. 6 ayes, 0 nays, 1 absent.	
TI 1 1 1 0 21 0 0	
The meeting was adjourned at 9:21 p.m.	
Catherine Morrissey-Lebert Secretary	
Approved: Date:	
Minutes prepared by Aaron Peterson	



# 2017 SCHEDULE MEETINGS OF THE BOARD OF TRUSTEES

Third Monday of Each Month – 7:00 p.m.

**Room 104** 

January 16, 2017

February 20, 2017

March 20, 2017

April 17, 2017

May 15, 2017

June 19, 2017

July 17, 2017

August 21, 2017

**September 18, 2017** 

October 16, 2017

**November 20, 2017** 

**December 18, 2017** 

# THE PUBLIC IS INVITED TO ATTEND

# Adult Services Board Report October 2016

## SERVICES/PROGRAMS/PROJECTS/CLASSES

Writer's Group 10/6; 11 adults

Five genre book discussions 10/13, 10/14, 10/18, 10/19, 10/19; 36 adults

#### CONTINUING EDUCATION/MEETINGS ATTENDED

## Meetings & Cont. Ed. Tabulation Form

Diane Srebro attended Adult Reading Round Table-Genre Study (Lisle PL) on Oct 6, 2016 Diane Srebro attended (RASSL)Reference Association South Suburban Libraries (South Holland

Kortnee Konrath attended Hot New Graphic Novels (Webinar (OPPL)) on Oct 27, 2016 Diane Srebro and Kortnee Konrath attended the ILA 2016 Conference.

#### **STATISTICS**

PL) on Oct 12, 2016

Database Statistics October 2016-2015 Comparison

Database	2016	2015	Data Type
Ancestry	4278	1378	Searches
Careers College	17	10	Total Users
Consumer Reports	86	67	Log-INs
EBSCO	27136	26044	Searches
Gale Virtual Ref. Lib.	1	49	Searches
Heritage Quest	117	139	Searches
Morning Star Investment	0	293	Searches
OCLC	5438	6310	Searches
ProQuest	329	135	Searches
Reference USA	251	429	Searches
World Book	3	43	Searches

Note: EBSCO includes NoveList Plus usage

#### Statistics from web forms

Category	10/2016	10/2015
Reference	2986	3549
Ref Remote	155	171
Non-Reference	277	441
N-R Remote	25	13
Prog Att	47	42
Items shelved	19843	23583
Carts shelved	698	316

# **CUSTOMER SERVICE LOG**

10/3 2:00 p.m. Patron searching for a biography. Comment: I was confused because the endcap signage does not correspond to the books on the shelf.

10/5 6:30 p.m. Patron looking for a Mystery book. Comment: Why is it in Fiction and not Mystery? I can never figure out what section it is in.

10/6 6:30 p.m. Patron working on a college assignment. Comment: I guess I could find this at my college library, but I like to come here. It feels like home.

10/8 10:35 a.m. Patron admiring the decorations on the back of the Adult Services desk. Comment: That corner at the back of the desk is gorgeous.

10/18 10:15 a.m. Patron looking for popular large print titles. Comment: You have such a wonderful collection of large print. Anything I want you can find for me. I love this library.

# Circulation Board Report October 2016

#### SERVICES/PROGRAMS/PROJECTS/CLASSES

Howard Griffin analyzing OCLC request procedures and options for retrieving ILL items.

#### **CUSTOMER SERVICE LOG**

10/26/16 (Information Desk) A child asked why I was wearing a crown. I told her we celebrate Halloween all week. She said "I want to work at the library!"

10/3/16 (Circulation Desk) "This library is so cool. It's the best library I've ever been in." Comment from patron visiting from out of state.

10/18/16 (Circulation Desk) "The autumn display is beautiful."

10/19/16 (Circulation Desk) Beautiful display of rocks in the lobby case - would like labels.

10/11/16 (Circulation Desk) Everyone here is so nice.

10/27/16 (Circulation Desk) I am so angry - "Why do I need to prove residency when I'm just renewing my card?" I just came from voting and they didn't need more!

ORS	TOTAL CIRCULA	TION		PATRON	IN-HOUSE
MONTH	2016	LAST YR.	CHANGE	<b>ATTENDANCE</b>	CHECKINS
JAN	78,228	82,937	-6%	33,484	1,849
FEB	77,836	73,126	6%	33,655	1,554
MAR	82,831	79,332	4%	36,160	2,034
APR	79,296	73,976	7%	33,498	1,133
MAY	73,230	71,274	3%	31,859	1,529
JUN	90,118	92,119	-2%	36,331	936
JUL	88,104	88,827	-1%	33,849	621
AUG	79,844	78,981	1%	33,682	1,266
SEPT	73,851	69,105	7%	31,541	2,830
OCT	76,852	75,331	2%	32,051	2,502
NOV					
DEC					
TOTAL	000 400	705.000			
TOTAL	800,190	785,008	2%	336,110	16,254

Overdrive Registrations: 47 Overdrive Checkouts: 2,884

Zinio Checkouts: 541

Polaris Patron Sessions: 16,142

# Graphics Board Report October 2016

#### SERVICES/PROGRAMS/PROJECTS/CLASSES

Created new designs for Youth Services posters, flyers, and digital slides for the following events:

Discovery Depot and Teen volunteer opportunities

Holly Jolly Storytime

#### Created designs for Outreach new events:

I am Rosie the Riveter

Genealogy of Civil War Records

Pilgrims and the First Thanksgiving

Night of Dance, Day of Infamy

Winter Cardmaking

#### Created Press Releases for:

Embracing Dyslexia

(Embracing Dyslexia program helps the library accomplish action steps within the Strategic Plan.)

Upcoming events for the week of Thursday, October 6

Upcoming events for the week of Thursday, October 13

Upcoming events for the week of Thursday, October 20

(Weekly papers print on Thursdays.)

#### CONTINUING EDUCATION/MEETINGS ATTENDED

Kristen H. attended:

"Images that Influence" webinar on Tuesday, October 11 at 11 a.m.

Jackie Boyd attended:

"Community Expo" on Saturday, October 15 at 7 a.m. at Carl Sandburg High School and talked to 509 people to promote the library.

ILA conference October 19 at 7 a.m. at Donald E. Stephens Center to learn about Illinois libraries.

## **STATISTICS**

	Meeting Room Reservat. Requests Approved	ion	Total Graphics Requests Closed
2013	306		989
2014	309		991
2015	316		1223
			1223
2016 YTD	269		931
	September	October	
Facebook Followers	1608	1636	
Twitter Followers	1352	1383	
Pinterest	297	322	
eBlast Subscriptions	17,949	17,976	

#### **GRANTS/SPECIAL PROJECTS**

Public Information Manager, Head of Tech Services, and Head of Circulation worked together with Director to change the catalog to make it more user friendly. Specifically, they worked to change icons and include cover art for more movies and AV materials.

Public Information Manager and Web Developer worked together to make the web page home directory more intuitive and improve searchability.

#### CUSTOMER SERVICE LOG

#### October 8:

Patron commented regarding meeting room booking:

"We had a great turn out of teachers and we are very appreciative of the Orland Library facilities and hospitality!"

#### October 17:

Susan Degrane, Smith Crossing Marketing Associate:

"We are just thrilled about (Veterans History Project) at Smith Crossing. We think it says a lot about your library that librarians go out of their way to record these stories."

#### October 20:

Patron Kimberly said in reference to booking a meeting room:

"Thank you for your help."

# Information Technology Board Report October 2016

#### PERSONNEL

Lina Elzahdan is the library's new web developer.

#### **STATISTICS**

Statistics from Web Forms

Category	Oct 2016	Oct 2015
Study Room Usage	433	430
Patrons Assisted	391	525
Total Web Pages	30352	31231
Total PC Usage	1856	2079
Number of Classes	11	19
Total Class Attendan	ce 76	88
Wireless Usage	4619	5299

#### **CUSTOMER SERVICE LOG**

- 10/4 Assisted patron with website.....patron thanked me.
- 10/4 Assisted patron with using email....patron said, "You're such a good teacher."
- 10/5 Assisted patron with printing...patron said, "You don't know how happy I am."
- 10/6 Assisted patron with ebook problem...patron said, Thank you."
- 10/7 Assisted patron with scanning....patron said, Tthank you."
- 10/8 Assited patron with Excel document....patron said, "Thanks! I thought I lost the entire document."
- 10/10 Assisted patron in printing a boarding pass....Patron said, "Thanks! I don't know anything about computers."
- 10/17 Assisted patron on the phone with Windows 10 questions. Patron thanked me.
- 10/17 Assisted patron MAC Air printing a doc...Patron said, "Thanks."
- 10/19 Assisted patron with faxing....Patron said, "We are always helpful and pleasant."
- 10/25 Assisted patron to find the election judge website....Patron said, "You guys were very helpful and I'm glad I came in."

# Outreach Services Board Report October 2016

#### PERSONNEL

Theresa Marketti was hired for the Outreach Assistant position.

# SERVICES/PROGRAMS/PROJECTS/CLASSES

Services provided for the month include:

Homebound materials delivery and offsite programs to patrons in single family homes, Smith Crossing independent living and assisted living, Brookdale, Alden Prairie, Autumn Leaves, Lexington, Thomas Place and Evergreen assisted living facilities.

Senior materials delivery to the Orland Township.

Special collection management of NASA artifacts, display cases, and databases.

Art and collection coordination and management of six display areas.

One book display located at the table by the center display case.

In-house and offsite adult programming.

Book delivery to train stations.

Flyer distribution to surrounding establishments and at programs.

Collection management, including ordering of all Outreach Services materials for the Outreach Services collection.

# CONTINUING EDUCATION/MEETINGS ATTENDED

Kitty Creed attended Community Expo (Carl Sandburg H.S.) on Oct 15, 2016

#### **STATISTICS**

#### **Onsite Adult Programs:**

13 programs were given with a total of 514. 2015: 13 programs were given with a total of 529 patrons.

#### Breakout:

10/4/16	Mudslinging, Muckraking, and Apple Pie	28
10/5/16	The Coloring Club	15
10/7/16	Meet the Artist - James Kammin	31
10/11/16	Embracing Dyslexia: The Basics	29
10/13/16	Afternoons @ OPPL - We Love Lucy!	35
	Mystery: An Elegant Encore of Illusions with Jeanette Andrews	61
10/20/16	Fall Card Making Part 2	21

10/21/16 Showcase - Ben Bedford	85
10/24/16 Pinterest Palooza	8
10/25/16 Devils in the White City	69
10/26/16 Spooky Stories & Songs of the Season	52
10/27/16 Chicago Mafia History	68
10/28/16 Friday Film Series - 10 Cloverfield Lane	12

#### Offsite Adult Programs:

11 programs were given with a total of 731 patrons attending. 2015: 14 programs were given with a total of 1135 patrons attending. High attendance was driven by the Orland Area Chamber Expo.

#### Breakout:

10/3/16	Senior Living Visits	37
10/4/16	Senior Living Visits	14
10/5/16	Senior Living Visits	5
10/6/16	Smart Art iPad	6
10/12/16	Orland Township Drop-In Visit	14
10/13/16	Remember When with Autumn Leaves	21
10/14/16	Orland Township Drop-In Visit	9
10/15/16	Orland Area Chamber Expo	570
10/17/16	Senior Living Visits	41
10/18/16	Senior Living Visits	13
10/31/16	Senior Living Visits	38

#### **Train Station Books:**

Three train stations - 77, 2015 - 124

# **Program Flyer Distribution Stats:**

Orland Township - 8, 2015 - 138

Local Businesses - 300, 2015 - 251

Train Station - 77, 2015 - 124

Sportsplex - 100, 2015 - 0

During programs - 203, 2015 - 804

#### Other Outreach and Homebound Stats:

Outreach Circ Stats: 913 items circulated with 1071 checkouts and 106 renewals. 2015: 1671 items circulated with 2036 checkouts and 53 renewals.

Visits to single-family homebound patrons totaled 18. 2015: Visits totaled 21.

2 new homebound patron cards were issued and 0 discontinued. 2 cards were renewed. 2015: 11 new homebound library cards were issued. 0 cards discontinued. 4 cards were renewed.

OS staff logged 396 reference transactions. 2015: 571 reference transactions.

54 books were displayed on the table with 12 having been checked out. 2015: 36 books on display with 15 checked out.

#### **GRANTS/SPECIAL PROJECTS**

The WWI and America Committee met to discuss any updates.

Outreach Services has been working on a new NASA exhibit from Marshall Space and Flight Center that will display in the lobby in March. It will include a 13 foot Space Shuttle and several artifacts.

#### **CUSTOMER SERVICE LOG**

10/4/16 7pm Mudslinging, Muckraking, and Apple Pie program

Patrons commented that they enjoyed Terry Lynch's presentation.

10/5/16 7pm The Coloring Club program

Patrons commented, "It's a fun program."

10/7/16 7pm Meet the Artist - James Kammin program

"It's so great that the library does something to give local artists a chance."

10/11/16 7pm Embracing Dyslexia: The Basics program

"He was a very good presenter on this topic."

10/13/16 2pm We Love Lucy! program

"This was a fun presentation. We really enjoyed it."

10/14/16 7pm Mystery: Illusions with Jeanette Andrews' program

"Absolutely incredible!"

"We saw her here in February, but had to come back again."

10/17/16 10am Senior Living Visit Smith Crossing

"I think it's wonderful that you have this service. Even if we can get to the library, it's nice to be brought a collection."

10/25/16 7pm Devils in the White City program

"Program was very interesting."

"Great seasonal topic."

"Informative"

"Enjoyable"

10/28/16 6:30pm Friday Film Series - 10 Cloverfield Lane program

"Spooky!"

10/27/16 7pm Chicago Mafia History program

"Awesome program."

Several patrons really liked the program.

Patrons said it was very interesting and fun.

# Technical Services Board Report October 2016

# SERVICES/PROGRAMS/PROJECTS/CLASSES

- OCLC ongoing holding upgrade for October 2016 is complete.
- All withdrawn titles and items are removed from the system.

# CONTINUING EDUCATION/MEETINGS ATTENDED

- On Oct. 18, 2016, Erin attended ILA Conference at Rosemont, IL 60018
- On Oct. 20, 2016, Carol attended ILA Conference at Rosemont, IL 60018
- In October 2016, Carol and Wendy attended ALS WebDeway online training

#### **STATISTICS**

Monthly Statistics between 10/01/2016 and 10/31/2016: SEE NEXT PAGE

# **GRANTS/SPECIAL PROJECTS**

- Updated Polaris shows description and search problems, Wendy is working on the bibliographic updates.
- Wendy is working with IT staff and System administrator to resolve the online catalog display icon issues.
- Because of the system upgrade, Wendy are modifying those old titles so that their public displays can match their physical description.

Processing Items	to Polaris:		1000									SAN BOX	
File Control	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	YTD Total
Add Book:										1261		000 20	1101010
ADD AV:										490			
Add Periodical:										705			
eBooks										91			1
Comparison of Add	items:												
Oct-16	2,828	2,987	3,827	2,603	3,078	3,394	2,080	3,469	3.348	2.547			30.16
Oct-15	2,757	3,120	3,490	2,949	2,802	3,151	3,489	2.831	2.654	2,735			29,97
Yearly change%	2.58%	-4.26%	9.66%	-11.73%	9.85%	7.71%	-40.38%	22.54%	26.15%	-6.87%			0.619
Comparison of Dele	ete:												
Oct-16	1,070	1,636	32,334	2,443	5,408	3,260	3,819	4,103	5.286	6.788			66,14
Oct-15	2,697	2,638	4,031	5,447	7,105	12,042	10,582	4,223	4,097	4.779			57,64
Yearly change%	-60.33%	-37.98%	702.13%	-55.15%	-23.88%	-72.93%	-63.91%	-2.84%	29.02%	42.04%			14.769
Comparison of Tota	OPPL Collection:												
Oct-16	317,254	321,148	315,957	314,581	317,786	319.008	320,682	323,254	323,901	324,780			
Oct-15	307,053	300,816	300,253		307,596	308,043	309,664	_	311,175	314,236			
Yearly change%	3.32%	6.76%	5.23%	4.02%	3.31%	3.56%	3.56%	3.88%	4.09%	3.36%			3.56%
Polaris Total Ite	n by this mont	h:	324,780			F. 17 F. 11							0.00 %

# Youth Services Board Report October 2016

#### PERSONNEL

Alexander Pappas began his position as full-time Reference I Librarian on October 17 Noelle Spicher began her position as part-time Teen Librarian on October 14

# SERVICES/PROGRAMS/PROJECTS/CLASSES

Orland Park Library hosted the Orland School District 135 Pre-Literacy Night with 25 in attendance. Teachers, parents and students listened to stories performed in English, Polish and Spanish. A tour of the Youth Services Department and its collections was also given.

#### CONTINUING EDUCATION/MEETINGS ATTENDED

Becky McCormack, Sara Dempster and Stephanie Thomas attended ILA October 18, 19 and 20 Sara Dempster attended the Anderson's Bookshop Young Adult Literature conference in Naperville, IL

#### **STATISTICS**

Youth Services Program Statistics						
Number of programs offered 53						
Program attenda	Program attendance 1618					
Teen Program S	Statistics					
Number of prog	grams offere	ed 10				
Teen program a	ttendance.	135				
Category	10/2016	10/2015				
Reference	2975	2411				
Ref Remote	223	83				
Non-Reference	503	382				
N-R Remote	108	42				
Teen Prog	135	176				
Youth Prog	1618	2086				

Teacher Loan Card checkouts: 34

Books Al	ive total: 659		
10/7/16	Center School second grad	e	100
10/14/16	Prairie School second & th	ird	220
10/24/16	Park School kindergarten	12	1
10/24/16	Park School first grade	98	

## Family Reading Night, Centennial School (Oct 20) 120

PAL PAKS 25 PAKS 543 items

PreSchool PAKS
189 Items circulated

Sandbox Storytime 66 children attended

# **CUSTOMER SERVICE LOG**

Preschool Desk

10/28/16 "It's so nice that the kids can trick-or-treat in the library."

Junior Desk

No entries

Teen Desk

10/6/16 An adult was requesting a movie. "I love this library."

# RESOLUTION NO. 2016-07 RESOLUTION FOR REIMBURSEMENT OF TRAVEL, MEAL AND LODGING EXPENSES TO COMPLY WITH THE LOCAL GOVERNMENT TRAVEL EXPENSE CONTROL ACT (50 ILCS 150)

{ Village of Orland Park
{ County of Cook
{ State of Illinois

The Illinois General Assembly recently enacted Public Act 99-0604, known as the "Local Government Travel Expense Control Act", which Act becomes effective on January 1, 2017. As required by the Act, it is Orland Park Public Library policy to regulate the reimbursement of all Board member, management, and employee travel expenses as set forth below:

#### 1. Definitions.

- a. "Entertainment" includes, but is not limited to, shows, amusements, theaters, circuses, sporting events, or any other place of public or private entertainment or amusement, unless ancillary to the purpose of the program or event.
- b. "Travel expense" means any expenditure directly incident to official Orland Park Public Library business travel by Board members, administrators, officers or employees of the Orland Park Public Library involving reimbursement to travelers or direct payment to private companies providing transportation or related services.
- 2. Reimbursable Rates. Orland Park Public Library shall reimburse permitted travel, meal and lodging expenses as set forth on Exhibit A to this Policy.
- 3. Reimbursement Request Form. Orland Park Public Library shall only approve reimbursement of expenses if the Board member, administrator, officer or employee submits said expenses on Orland Park Public Library's Reimbursement Request Form, attached as Exhibit B. All documents submitted to Orland Park Public Library for reimbursement are public records subject to disclosure under the Freedom of Information Act, unless otherwise protected under that Act.
- 4. Entertainment Expenses. Orland Park Public Library shall not reimburse any Board member, administrator, officer, or employee for any entertainment expense unless such expense is ancillary to the purpose of the program or event.
- 5. Orland Park Public Library Approval of Certain Reimbursable Expenses. The following expenses for travel, meals, and lodging may only be approved by a roll call vote at an open meeting of the Orland Park Public Library:
  - a. Any reimbursable expenses of a Orland Park Public Library administrator, officer or employee that exceeds the maximum allowed under the regulations adopted under Section 2 of this Policy.
  - b. Any reimbursable expense of a member of the Board of Library Trustees of the Orland Park Public Library

- c. Any other reimbursable expenses because of emergency or other extraordinary circumstances.
- 6. Compliance with Act. Orland Park Public Library shall comply with all other requirements of the Local Government Travel Expense Act and any Orland Park Public Library policy, procedure or resolution that conflicts with the provisions of the Local Government Travel Expense Act is hereby repealed to the extent of such conflict.

Adopted this 21 <sup>st</sup> day	of November, 2	2016 by a roll G	all votes as tollo	vv 3.	
AYES		7.0			
NAYS				Lagrange .	
ABSENT					
Approved by the Pres	sident and Boar	d of Library Tru	istees of the Orl	and Park Public Libra	ary.
			Nancy Wendt Library Trustees	Healy, President, E s	3oard of
ATTESTED BY			¥ ,		
Catherine Morrissey Board of Library Trus		ry			

# **EXHIBIT A – PERMISSIBLE TRAVEL EXPENSES**

The maximum reimbursable rates for travel are set forth as follows:

Maximum Reimbursable Rates for Transportation					
Air Travel	Lowest reasonable rate (coach)				
Auto	Reimbursed at the current prevailing IRS mileage rate				
Rental Car	Lowest reasonable rate (company or mid-size cars are required for two or fewer employees or officers traveling together and full-size may be used for three or more travelers)				
Rail or Bus	Lowest reasonable rate and cost shall not exceed airfar				
Taxi, Shuttle, Rideshare, or Public Transportation	Actual reasonable rate				

No. of the contract of the con	feller						
Maximum Reimbursable Rates for Meals							
Breakfast	Limited to the Current U.S. General Service						
	Administration (GSA) travel regulation in						
	place at the time the expense is incurred						
Lunch	Limited to the Current U.S. General Service						
	Administration (GSA) travel regulation in						
	place at the time the expense is incurred						
Dinner	Limited to the Current U.S. General Service						
	Administration (GSA) travel regulation in						
	place at the time the expense is incurred						
Incidentals	Limited to the Current U.S. General Service						
	Administration (GSA) travel regulation in						
	place at the time the expense is incurred						

Maximum Reimbursable Rates for Lodging						
Chicago and Suburban Cook County	Limited to the Current U.S. General Servic Administration (GSA) travel regulation in place at the time the expense is incurred					
DuPage, Kane, Lake, McHenry and Will Counties	Limited to the Current U.S. General Service Administration (GSA) travel regulation in place at the time the expense is incurred					
All other Illinois Counties	Limited to the Current U.S. General Service Administration (GSA) travel regulation in place at the time the expense is incurred					
Outside of Illinois	As approved by the Board					

The following expenses shall not be reimbursable:

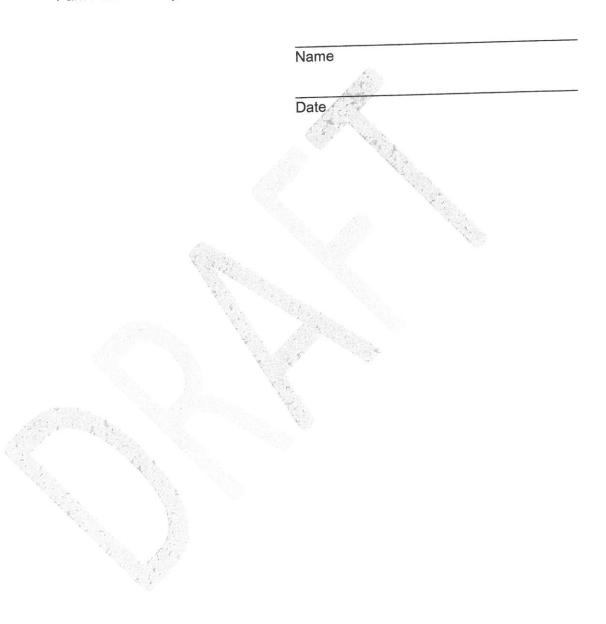
Alcoholic beverages, dry cleaning, personal entertainment, health and fitness services, airline insurance, and personal grooming expenses

# **EXHIBIT B - TRAVEL EXPENSE REIMBURSEMENT REQUEST FORM**

Before an expense for travel, meals, or lodging may be approved under Orland Park Public Library Resolution No. 2016-07, the following minimum documentation must first be submitted, in writing, to the Board of Library Trustees of the Orland Park Public Library:

The name of the individual who receiv or lodging expense and the individual's	red or is requesting the travel, makes is job title or office.
Name	
Job Title/Office	
The date or dates and nature of the offi which the travel, meal, or lodging exper attach supporting documentation descr organization] business event or progra	nse was or will be expended. Ple ribing the nature of the official [in
Name of Event or Program	Date(s) of Event or Progra
Location of Event or Program	Purpose of Event or Progr
An estimate of the cost of travel, mean been incurred or a receipt of the cost of expenses have already been incurred. explaining the basis for your estimate incurred or (b) receipts if the expenses	of the travel, meals, or lodging if Please attach either (a) a docum te if expenses have not yet b

You may also provide such other documentation as would assist the Board of Orland Park Public Library in considering your request for reimbursement. In the discretion of the Board of Library Trustees of the Orland Park Public Library, additional documentation relevant to the request for reimbursement may be required prior to action by the Orland Park Public Library with respect to the reimbursement request.



MCCLURE INSERRA & COMPANY CHARTERED ACCOUNTANTS AND CONSULTANTS





November 7, 2016

Board of Trustees and Management c/o Ms. Mary Weimar, Library Director Orland Park Public Library 14921 Ravinia Avenue Orland Park, Illinois 60462

Dear Board Members and Management:

We are pleased to confirm our understanding of the services we are to provide Orland Park Public Library for the year ended December 31, 2016. We will audit the financial statements of the governmental activities, each major fund, and the aggregate remaining fund information, including the related notes to the financial statements, which collectively comprise the basic financial statements of Orland Park Public Library as of and for the year ended December 31. 2016. Accounting standards generally accepted in the United States of America provide for certain required supplementary information (RSI), such as management's discussion and analysis (MD&A), to supplement Orland Park Public Library's basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. As part of our engagement, we will apply certain limited procedures to Orland Park Public Library's RSI in accordance with auditing standards generally accepted in the United States of America. These limited procedures will consist of inquiries of management regarding the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We will not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

We have also been engaged to report on additional information other than RSI that accompanies Orland Park Public Library's financial statements. We will subject the additional information to the auditing procedures applied in our audit of the financial statements and certain other procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America and we will provide an opinion on it in relation to the financial statements as a whole in a report combined with our auditor's report on the financial statements.

Board of Trustees and Management November 7, 2016 Page 2 of 5



#### **Audit Objective**

The objective of our audit is the expression of opinions as to whether your basic financial statements are fairly presented, in all material respects, in conformity with generally accepted accounting principles and to report on the fairness of the supplementary information referred to in the second paragraph when considered in relation to the financial statements taken as a whole. Our audit will be conducted in accordance with auditing standards generally accepted in the United States of America and will include tests of the accounting records and other procedures we consider necessary to enable us to express such opinions. We will issue a written report upon completion of our audit of Orland Park Public Library's financial statements. Our report will be addressed to the Board of Library Trustees of Orland Park Public Library. We cannot provide assurance that unmodified opinions will be expressed. Circumstances may arise in which it is necessary for us to modify our opinions or add emphasis-of-matter or other-matter paragraphs. If our opinions on the financial statements are other than unmodified, we will discuss the reasons with you in advance. If, for any reason, we are unable to complete the audit or are unable to form or have not formed opinions, we may decline to express opinions or may withdraw from the engagement.

#### Audit Procedures - General

An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements; therefore, our audit will involve judgment about the number of transactions to be examined and the areas to be tested. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements. We will plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether from (1) errors, (2) fraudulent financial reporting, (3) misappropriation of assets, or (4) violations of laws or governmental regulations that are attributable to the government or to acts by management or employees acting on behalf of the government.

Because of the inherit limitations of an audit, combined with the inherent limitations of internal control, and because we will not perform a detailed examination of all transactions, there is a risk that material misstatements may exist and not be detected by us, even though the audit is properly planned and performed in accordance with U.S. generally accepted auditing standards. In addition, an audit is not designed to detect immaterial misstatements, or violations of laws or governmental regulations that do not have a direct and material effect on the financial statements. However, we will inform the appropriate level of management of any material errors, any fraudulent financial reporting, or misappropriation of assets that come to our attention. We will also inform the appropriate level of management of any violations of laws or governmental regulations that come to our attention, unless clearly inconsequential. Our responsibility as auditors is limited to the period covered by our audit and does not extend to any later periods for which we are not engaged as auditors.

Board of Trustees and Management November 7, 2016 Page 3 of 5



Our procedures will include tests of documentary evidence supporting the transactions recorded in the accounts, and may include tests of the physical existence of inventories, and direct confirmation of receivables and certain other assets and liabilities by correspondence with selected individuals, creditors, and financial institutions. We will request written representations from your attorneys as part of the engagement, and they may bill you for responding to this inquiry. At the conclusion of our audit, we will also require certain written representations from you about the financial statements and related matters.

#### Audit Procedures - Internal Control

Our audit will include obtaining an understanding of the government and its environment, including internal control, sufficient to assess the risks of material misstatement of the financial statements and to design the nature, timing, and extent of further audit procedures. An audit is not designed to provide assurance on internal control or to identify deficiencies in internal control. However, during the audit, we will communicate to management and those charged with governance internal control related matters that are required to be communicated under AICPA professional standards.

#### Audit Procedures - Compliance

As part of obtaining reasonable assurance about whether the financial statements are free of material misstatement, we will perform tests of Orland Park Public Library's compliance with applicable laws and regulations and the provisions of contracts and agreements. However, the objective of our audit will not be to provide an opinion on overall compliance and we will not express such an opinion.

#### Other Services

We will also prepare the financial statements of Orland Park Public Library in conformity with U.S. generally accepted accounting principles based on information provided by you. Also, we will update your capital asset and depreciation schedules. We will ask you to review and approve both of these documents prior to finalizing the audit.

We will perform the services in accordance with applicable professional standards. The other services are limited to the financial statement and depreciation schedules previously defined. We, in our sole professional judgment, reserve the right to refuse to perform any procedure or take any action that could be construed as assuming management responsibilities.

#### Management Responsibilities

Management is responsible for establishing and maintaining effective internal controls, including monitoring ongoing activities; for the selection and application of accounting principles; and for the preparation and fair presentation of the financial statements in conformity with U.S. generally accepted accounting principles.

Board of Trustees and Management November 7, 2016 Page 4 of 5



Management is also responsible for making all financial records and related information available to us and for the accuracy and completeness of that information. You are also responsible for providing us with (1) access to all information of which you are aware that is relevant to the preparation and fair presentation of the financial statements, (2) additional information that we may request for the purpose of the audit, and (3) unrestricted access to persons within the government from whom we determine it necessary to obtain audit evidence.

Your responsibilities include adjusting the financial statements to correct material misstatements and confirming to us in the management representation letter that the effects of any uncorrected misstatements aggregated by us during the current engagement and pertaining to the latest period presented are immaterial, both individually and in the aggregate, to the financial statements taken as a whole.

You are responsible for the design and implementation of programs and controls to prevent and detect fraud, and for informing us about all known or suspected fraud affecting the government involving (1) management, (2) employees who have significant roles in internal control, and (3) others where the fraud could have a material effect on the financial statements. Your responsibilities include informing us of your knowledge of any allegations of fraud or suspected fraud affecting the government received in communications from employees, former employees, regulators, or others. In addition, you are responsible for identifying and ensuring that the government complies with applicable laws and regulations.

You are responsible for the preparation of the supplementary information in conformity with U.S. generally accepted accounting principles. You agree to include our report on the supplementary information in any document that contains and indicates that we have reported on the supplementary information. You also agree to include the audited financial statements with any presentation of the supplementary information that includes our report thereon or make the audited financial statements readily available to users of the supplementary information no later than the date of the supplementary information is issued with our report thereon. Your responsibilities include acknowledging to us in the representation letter that (a) you are responsible for presentation of the supplementary information, in accordance with GAAP; (b) you believe the supplementary information, including its form and content, is fairly presented in accordance with GAAP; (c) the methods of measurement or presentation have not changed from those used in the prior period (or, if they have changed, the reasons for such changes); and (d) you have disclosed to us any significant assumptions or interpretations underlying the measurement or presentation of the supplementary information.

You agree to assume all management responsibilities for financial statement preparation services and any other nonattest services we provide; oversee the services by designating an individual, preferably from senior management, with suitable skill, knowledge, or experience; evaluate the adequacy and results of the services; and accept responsibility for them.

Board of Trustees and Management November 7, 2016 Page 5 of 5



#### Engagement Administration, Fees and Other

We understand that your employees will prepare all confirmations we request, locate any invoices selected by us for testing and complete the requested schedules accordance with the agreed upon time frame. The fee estimate is based on the premise that your personnel will be available and able to provide us with the aforementioned assistance. This will enable us to spend a minimum amount of time performing clerical tasks and thus concentrate strictly on audit functions. You recognize that and acknowledge that the failure of Library personnel to provide such information on a timely basis will delay our completion of the engagement and increase our fees to you.

We expect to begin our audit in January 2017 and issue our report at the May 2017 board meeting. Chris McClure is the engagement partner and is responsible for supervising the engagement and signing the report or authorizing another individual to sign it.

Our fees for these services will be based on actual hours spent at our standard hourly rates plus travel and other out-of-pocket costs such as report production, typing, postage, etc. Our standard hourly rates vary according to the degree of responsibility involved and the experience level of the personnel assigned to your audit. Our invoices for these fees will be rendered each month as work progresses and are payable on presentation. Based on our estimates, the fee will be \$11,250 for the audit. This estimate is based on anticipated cooperation from your personnel and the assumption that unexpected circumstances, such as a new bond issue, major construction project or suspected or actual fraud, will not be encountered during the audit. If significant additional time is necessary, we will discuss it with you prior to billing.

We appreciate the opportunity to be of service to Orland Park Public Library and believe this letter accurately summarizes the significant terms of our engagement. If you have any questions, please let us know. If you agree with the terms of our engagement as described in this letter, please sign below and return it to us.							
	Sincerely,						
	M Eline, Insena + Co, Ottos						
	McClure, Inserra & Company, Chartered						
RESPONSE: This letter correctly sets forth the understand	ling of Orland Park Public Library.						
By:Title:_	Date:						
	5						

# Orland Park Public Library General Fund Explanation of Variances for General Fund Activity For The Month Ended October 31, 2016

#### Revenues

**Tax Revenues** are at 99% of budget on a year-to-date basis. Interest Income continues to be higher than budgeted due to investments being set up with longer maturities providing higher rates of return. **Total Revenues** are at 99.9% of year-to-date budget.

#### **Expenditures**

Overall Expenditures were \$85,925 under budget for the month and \$731,968 under budget year-to-date.

**Salaries** is under budget by \$ 14,620 for October and \$ 151,686 under budget year-to-date. There are open positions to be filled.

**Insurance** is over budget by \$852 for the month and over budget on a year-to-date basis.

**Landscaping & Groundskeeping** is over budget for October by \$ 2,477, but under budget on a year-to-date basis.

**Building & Custodial Supplies** is over budget by \$ 814 for the month, but under budget on a year-to-date basis.

**Library Supplies** is over budget for October by \$ 934, but under budget on a year-to-date basis.

## Orland Park Public Library Balance Sheet - All Funds October 31, 2016

	General Fund	Special Reserve	Capital Campaign	Debt Service	Total
Assets					
Cash - Marquette Cash - Marquette E-Commerce Illinois Funds PMA Financial Investments US Bank Cash - Harris Bank	196,268.90 4,223.80 91,184.00 6,868,153.53 3,986.24 0.00	0.00 0.00 6,771.08 764,295.64 76.50 0.00	68,421.83 0.00 0.00 0.00 0.00 0.00	0.00 0.00 0.00 1,990,853.49 0.00 0.00	264,690.73 4,223.80 97,955.08 9,623,302.66 4,062.74 0.00
Petty Cash Interest Receivable Property Taxes Receivable Prepaid Expenses Due from Debt Service	300.00 19,833.28 49,372.89 112,651.39 0.00	0.00 1,478.82 0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00	0.00 5,686.59 15,948.76 0.00 0.00	300.00 26,998.69 65,321.65 112,651.39 0.00
Total Assets	7,345,974.03	772,622.04	68,421.83	2,012,488.84	10,199,506.74
Liabilities & Fund Balance Health Insurance W/H Payable IMRF W/H Payable 457 Plan W/H Payable Due to General Fund Deferred Property Tax Revenue Accounts Payable Estimated Property Tax Refunds Due to Primary Government	0.00 0.00 25.00 0.00 49,372.89 32,008.63 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 15,948.76 0.00 0.00 98,205.25	0.00 0.00 25.00 0.00 65,321.65 32,008.63 0.00 98,205.25
Total Liabilities	81,406.52	0.00	0.00	114,154.01	195,560.53
Beginning Unrestricted Fund Balance Fund Balance-Restricted IMRF Fund Balance-Restricted Social Security Fund Balance-Restricted Liab. Insurance Fund Balance-Restricted Worker's Comp Fund Balance-Restricted Unemploymt Ins.	5,673,835.36 3,543.00 25,462.00 25,012.00 5,408.00 22,851.00	669,735.13 0.00 0.00 0.00 0.00 0.00	66,628.45 0.00 0.00 0.00 0.00 0.00	459,943.59 0.00 0.00 0.00 0.00 0.00	6,870,142.53 3,543.00 25,462.00 25,012.00 5,408.00 22,851.00
Transfers between Funds	(100,000.00)	100,000.00	0.00	0.00	0.00
Excess (Deficiency) of Revenues Over (Under) Expenditures	1,608,456.15	2,886.91	1,793.38	1,438,391.24	3,051,527.68
Ending Fund Balance	7,264,567.51	772,622.04	68,421.83	1,898,334.83	10,003,946.21
Total Liabilities & Fund Balance	7,345,974.03	772,622.04	68,421.83	2,012,488.84	10,199,506.74

#### Orland Park Public Library General Fund Statement of Revenue & Expenditures October 31, 2016

	Actual Month	Monthly Budget	% of Budget	Actual Y-T-D	Budget Y-T-D	% of Total Budget	Total Budget
Revenues							
Taxes Impact Fees Replacement Taxes State Grants Non Resident Fees Fines Gifts Copy Machine Interest Income Miscellaneous Income	2,841.26 5,000.00 0.00 1,800.00 272.65 4,302.07 0.00 1,213.57 5,958.81 830.48	424,447 2,083 1,042 2,083 667 5,000 833 1,250 1,250 833	0.67% 240.04% 0.00% 86.41% 40.88% 86.04% 0.00% 97.09% 476.70% 99.70%	5,044,337.93 18,544.13 9,863.29 96,564.84 2,936.62 49,163.93 1,603.89 12,677.31 27,520.42 8,164.09	4,244,473 20,833 10,417 20,833 6,667 50,000 8,333 12,500 12,500 8,333	99.04% 74.18% 78.91% 386.26% 36.71% 81.94% 16.04% 84.52% 183.47% 81.64%	5,093,367 25,000 12,500 25,000 8,000 60,000 10,000 15,000 15,000
Total Revenues	22,218.84	439,489	5.06%	5,271,376.45	4,394,889	99.95%	5,273,867
Expenditures							
Salaries Salaries-Maintenance Life/Health Insurance Books Electronic Databases Periodicals Audio Visual Materials Audio Visual Equipment Book Rebinding Accounting Insurance Landscaping & Groundskeeping Building Maintenance Security System Library Office & Equipment Legal Library Consultant Electricity Water & Sewer	183,193.89 8,266.13 30,412.90 18,591.85 6,308.75 2,056.33 8,094.50 0.00 481.22 3,893.58 4,510.16 8,792.10 0.00 10,474.61 930.28 0.00 0.00 1,439.63	197,814 8,975 37,096 34,167 6,083 3,167 13,333 83 0 667 3,042 2,033 20,833 750 83 10,000 1,000 0 583 3,333	92.61% 92.10% 81.98% 54.41% 103.71% 64.93% 60.71% 0.00% 72.15% 127.99% 221.85% 42.20% 0.00% 0.00% 104.75% 0.00% 0.00% 43.19%	1,826,466.38 84,007.56 340,557.91 230,918.84 55,556.82 23,045.53 120,054.57 0.00 6,442.48 34,654.48 19,822.31 86,659.70 1,684.50 0.00 40,875.39 8,804.77 0.00 7,478.14 15,644.66	1,978,153 89,754 370,960 341,667 60,833 31,667 133,333 0 6,667 30,417 20,333 208,333 7,500 833 100,000 10,000 5,833 33,333	76.94% 78.00% 76.50% 56.32% 76.11% 60.65% 75.03% 0.00% 80.53% 94.94% 81.24% 34.66% 18.72% 0.00% 34.06% 0.00% 106.83% 39.11%	2,373,785 107,705 445,152 410,000 73,000 38,000 160,000 1,000 0 8,000 36,500 24,400 250,000 9,000 1,000 12,000 12,000 40,000
Natural Gas Telephone Purchase - New Equipment Building & Custodial Supplies Building Repairs Lib. & Off. Eqpt Rep. & Maint Machine Rental Automation - Equipment Automation - Line Costs Automation - Consultant Automation - Maintenance Library Furniture Outreach Services	1,439.63 562.99 0.00 3,647.44 0.00 320.51 0.00 1,142.37 339.07 10,252.31 3,054.72 0.00 352.35	3,333 917 1,667 2,833 1,833 1,375 333 6,667 542 13,417 4,167 5,000 583	43.19% 61.39% 0.00% 128.75% 0.00% 23.31% 0.00% 17.13% 62.56% 76.41% 73.31% 0.00% 60.44%	15,044.06 5,732.72 18,023.83 27,503.36 3,846.18 11,673.97 865.02 20,239.56 3,269.83 109,832.65 29,711.66 54,136.75 4,430.00	9,167 16,667 28,333 18,333 13,750 3,333 66,667 5,417 134,167 41,667 50,000 5,833	52.12% 90.12% 80.89% 17.48% 70.75% 21.63% 25.30% 50.31% 68.22% 59.42% 90.23% 63.29%	11,000 20,000 34,000 22,000 16,500 4,000 80,000 6,500 161,000 50,000 60,000 7,000

#### Orland Park Public Library General Fund Statement of Revenue & Expenditures October 31, 2016

	Actual Month	Monthly Budget	% of Budget	Actual Y-T-D	Budget Y-T-D	% of Total Budget	Total Budget
Board Training & Education	325.00	667	48.73%	4,099.96	6,667	51.25%	8,000
Staff Training & Education	90.00	2,250	4.00%	15,340.85	22,500	56.82%	27,000
Conference Fees	690.00	542	127.31%	3,027.00	5,417	46.57%	6,500
Patron Programs & Events	3,165.97	3,750	84.43%	24,573.28	37,500	54.61%	45,000
Association Dues & Fees	825.00	667	123.69%	4,187.00	6,667	52.34%	8,000
Public Information	616.67	3,250	18.97%	20,623.75	32,500	52.88%	39,000
Library Supplies	4,684.12	3,750	124.91%	24,374.11	37,500	54.16%	45,000
Office Supplies	267.79	917	29.20%	2,165.05	9,167	19.68%	11,000
Postage	293.53	1,167	25.15%	9,306.34	11,667	66.47%	14,000
Printing	362.25	584	62.03%	1,630.55	5,833	23.29%	7,000
Contigency	0.00	0	0.00%	0.00	0	0.00%	0
Contribution to IMRF	16,937.05	17,708	95.65%	167,614.14	177,078	78.88%	212,494
Contribution to FICA	14,285.77	15,819	90.31%	143,133.82	158,193	75.40%	189,831
Audit	0.00	875	0.00%	10,500.00	8,750	100.00%	10,500
Liability InsD&O,Bonds,WC	3,796.50	4,583	82.84%	38,784.96	45,833	70.52%	55,000
Unemployment Compensation	0.00	334	0.00%	0.00	3,333	0.00%	4,000
Bank Charges	106.45_	250	42.58%	1,619.92	2,500	54.00%	3,000
Total Expenditures	353,563.79	439,489	80.45%	3,662,920.30	4,394,888	69.45%	5,273,867
Excess (Deficiency) of Revenu Over (Under) Expenditures	ies (331,344.95)	0	-100.00%	1,608,456.15	0	-100.00%	0
Interfund Transfers In / (Out)	0.00	0	0.00%	0.00	0	0.00%	0
Net Change in Fund Balance	(331,344.95)	0	-100.00%	1,608,456.15	0	-100.00%	0

### Orland Park Public Library Other Funds Statement of Revenue & Expenditures October 31, 2016

	Special Reserve Month	Special Reserve Y-T-D	Capital Campaign Month	Capital Campaign Y-T-D	Debt Service Month	Debt Service Y-T-D
Revenues						
Taxes Impact Fees Replacement Taxes State Grants Non Resident Fees Fines Gifts Copy Machine Interest Income Capital Campaign Miscellaneous Income	0.00 0.00 0.00 0.00 0.00 0.00 0.00 328.44 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00 2,898.91 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00 5.81 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00 56.38 1,875.00 0.00	921.70 0.00 0.00 0.00 0.00 0.00 0.00 0.00	1,629,835.82 0.00 0.00 0.00 0.00 0.00 0.00 4,965.88 0.00 0.00
Total Revenues	328.44	2,898.91	5.81	1,931.38	1,726.02	1,634,801.70
Expenditures						
Building Repairs Audio Visual Equipment Automation - Equipment Automation - Consultant Library Furniture Library Supplies Bank Charges Debt Service Repaid to Village	0.00 0.00 0.00 0.00 0.00 0.00 3.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 12.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00	138.00 0.00 0.00 0.00 0.00 0.00 0.00	0.00 0.00 0.00 0.00 0.00 0.00 0.00 19,641.05	0.00 0.00 0.00 0.00 0.00 0.00 0.00 196,410.46
Total Expenditures	3.00	12.00	0.00	138.00	19,641.05	196,410.46
Excess (Deficiency) of Revenues Over (Under) Expenditures	325.44	2,886.91	5.81	1,793.38	(17,915.03)	1,438,391.24
Interfund Transfers In / (Out)	0.00	0.00	0.00	0.00	0.00	0.00
Net Change in Fund Balance	325.44	2,886.91	5.81	1,793.38	(17,915.03)	1,438,391.24

TOTAL		TOTAL		TOTAL		TOTAL	TOTAL	
Bill	Bill Pmt -Check	Bill	Bill Pmt -Check Bill Bill	Bill	Bill Pmt -Check	Bill Pmt -Check	Bill	Type Bill Pmt -Check
37428	56141	2032348064 2032366235	56140 2032279527 2032213385	1608084 1608943	56139	<b>56138</b> 10/1/16	10/11/16	Num 56137
10/01/2016	10/20/2016	10/03/2016 10/10/2016	10/20/2016 10/01/2016 10/01/2016	09/29/2016 10/07/2016	10/20/2016	<b>10/20/2016</b> 10/01/2016	10/11/2016	Date 10/20/2016
	Bal Industries		Baker & Taylor		Audio Editions	Annuity Premium Reserve Account		October 18 through November 21, 2016  Name  ALA Member Services
104450 · Building Maintenance	101010 · Cash - Marquette	104312 · Books - Outreach 104312 · Books - Outreach	101010 · Cash - Marquette  104312 · Books - Outreach  104312 · Books - Outreach	104342 · Audio Visual Materials-Outreach 104342 · Audio Visual Materials-Outreach	101010 · Cash - Marquette	<b>101010 · Cash - Marquette</b> 102160 · 457 Plan W <i>I</i> H Payable	104650 · Association Dues & Fees	Account  101010 · Cash · Marquette
510.00 510.00	-510.00	50.10 15.60 133.09	<b>-133.09</b> 32.59	83.20 29.20 112.40	-112.40	-325.00 325.00 325.00	202.00 202.00	Original Amount

	•	•		October 18 through November 21, 2016	6 Account	Original Amount
	Bill Pmt -Check	56142	10/20/2016		101010 · Cash - Marquette	-239.40
	Bill	153017	10/03/2016		104311 · Books - Youth	118.70
	Bill	153018	10/03/2016		104311 · Books - Youth	119.70
TOTAL						239.40
	Bill Pmt -Check	56143	10/20/2016	Bettenhausen Chrysler Jeep	101010 · Cash - Marquette	-142.95
	Bill	JECS655107	10/01/2016		104600 · Outreach Services	142.95
TOTAL						142.95
	Bill Dmt -Chack	56144	10/20/2016	Ricomington Public Library	101010 · Cash · Marquette	-27.00
TOTAL						27.00
	Bill Pmt -Check	56145	10/20/2016	Center Point Large Print	101010 · Cash - Marquette	-44.94
	Bill	1417325	10/01/2016		104310 · Books - Adult	22.17
	Bill	1421046	10/01/2016		104310 · Books - Adult	22.77
TOTAL						44.94
	Bill Pmt -Check	56146	10/20/2016	Cherry Lake Publishing	101010 · Cash - Marquette	-151.60
	Bill	86510	10/06/2016		104311 · Books - Youth	151.60
TOTAL						151.60
	Bill Pmt -Check	56147	10/20/2016	Christmas from the Heart	101010 · Cash - Marquette	-36.03
	Bill	10/13/16	10/01/2016		104310 · Books - Adult	36.03

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Bill	Bill	Bill	Bill	Bill	Bill Pmt -Check		Bill	Bill Dmt Chock	Bill	Bill Pmt -Check		Bill	Bill Pmt -Check		Bill	Bill Pmt -Check		Туре
59078887	59066143	59066612	59025041	58984247	56152		5983794	n n n n n n n n n n n n n n n n n n n	IN501864	56150		10/3/16	56149		46877701	56148		Num
09/23/2016	09/22/2016	09/22/2016	09/19/2016	09/15/2016	10/20/2016		10/12/2016		10/03/2016	10/20/2016		10/03/2016	10/20/2016		10/01/2016	10/20/2016		Date
					Gale/Cengage Learning		Demco			Crabtree Publishing Company			Comcast Cable			Comcast		October 18 through November 21, 2016  Name
104310 · Books - Adult	104312 · Books - Outreach	104310 · Books - Adult	104310 · Books - Adult	104310 · Books - Adult	101010 · Cash - Marquette	1047 To Fibrary Supplies	101010 · Cash - Marquette		104311 · Books - Youth	101010 · Cash - Marquette	104520 · Telephone	104575 · Automation - Line Costs	101010 · Cash - Marquette		104520 · Telephone	101010 · Cash - Marquette		16 Account
98.66	310.28	27.19	22.40	22.39	-1,636.94	2,584.61 2,584.61	-2,584.61		96.75 96.75	-96.75	81.26 340.33	259.07	-340.33	303.78	303.78	-303.78	36.03	Original Amount

		TOTAL		TOTAL		TOTAL		TOTAL										
Bill	Bill Pmt -Check	Bill	Bill Pmt -Check	Bill	Bill Pmt -Check	Bill	Bill Pmt -Check		Bill	Bill	<b>B</b> €	Bii Bii	Bill	Bill	Bill	Bill	Bill	Туре
19256	56156	924175	56155	11/10/16	56154	PINV1225600	56153 PINV1224509		59170234	59169858	59145839	959106093	59105933	59106224	59091527	59091601	59076790	Num
10/07/2016	10/20/2016	10/06/2016	10/20/2016	10/19/2016	10/20/2016	10/11/2016	<b>10/20/2016</b> 10/07/2016		10/06/2016	10/06/2016	10/03/2016	09/27/2016	09/27/2016	09/27/2016	09/26/2016	09/26/2016	09/23/2016	Date
	Hearne & Associates, P.C.		Grey House Publishing, Inc.		Gonzalez, Louis		Garvey's Office Products											October 18 through November 21, 2016  Name
104420 · Accounting	101010 · Cash · Marquette	104310 · Books - Adult	101010 · Cash - Marquette	104640 · Patron Programs&Events-Outreach	101010 · Cash - Marquette	104720 · Office Supplies	101010 · Cash - Marquette  104720 · Office Supplies		104310 · Books - Adult	104312 · Books - Outreach	104310 · Books - Adult	104312 · Books - Outreach	16 Account					
481.22	-481.22	518.95 518.95	-518.95	200.00 200.00	-200.00	28.35 83.88	<b>-83.88</b> 55.53	1,636.94	31.19	588.59	26.99	186.96 25.50	45.59	24.00	25.59	27.99	173.53	Original Amount

		TOTAL		TOTAL		TOTAL		TOTAL		TOTAL
Biii	Bill Pmt -Check	E BE	Bill Pmt -Check	B	Bill Pmt -Check	Bii	Bill Pmt -Check	Biii	Bill Pmt -Check	Туре
1230098 1230093	56161	09/30/16 9/30/16 2 10/17/16	56160	See detail list	56159	10/1/16	56158	9/28/16 statement	56157	Num
10/05/2016 10/05/2016	10/20/2016	10/13/2016 10/13/2016 10/17/2016	10/20/2016	10/20/2016	10/20/2016	10/01/2016	10/20/2016	10/01/2016	10/20/2016	Date
	Lerner Publishing Group		Klein, Thorpe and Jenkins, Ltd.		Ingram Library Services		Indianapolis Public Library		Home Depot Credit Services	October 18 through November 21, 2016  Name
104311 · Books - Youth 104311 · Books - Youth	101010 · Cash - Marquette	104495 · Legal 104495 · Legal 104495 · Legal	101010 · Cash - Marquette	104311 · Books - Youth 104310 · Books - Adult 104312 · Books - Outreach	101010 · Cash - Marquette	104310 · Books - Adult	101010 · Cash - Marquette	104530 · Building & Custodial Supplies	101010 · Cash - Marquette	16 Account
13.49 51.98	-1,987.20	118.68 5.35 10,303.73 10,427.76	-10,427.76	528.18 3,097.71 188.45 3,814.34	-3,814.34	10.00 10.00	-10.00	80.29 80.29	-80.29	Original Amount 481.22

Bill Bill		B B B B B B B B B B B B B B B B B B B	Bill TOTAL	Bill TOTAL	Bill Bill Bill TOTAL
		Bill Pmt -Check Bill Bill Bill Bill	Bill Pmt-Check	Bill Pmt -Check	Туре
172647567-100516 172419503-100516	000936527-100416 000936527-100416 000936203-100416 121026120-100516 172933397-100516 172751963-100516 172720613-100516 172720613-100516	56164  180611517-090816 000637843-091316 000638093-091316 000721383-092016 000629673-092716	<b>56163</b> 5560412	<b>56162</b> MC000102336	Num 1230096 1230095 1230099
10/05/2016 10/05/2016	10/04/2016 10/04/2016 10/05/2016 10/05/2016 10/05/2016 10/05/2016 10/05/2016	10/20/2016 09/08/2016 09/13/2016 09/13/2016 09/20/2016 09/27/2016	<b>10/20/2016</b> 10/01/2016	<b>10/20/2016</b> 10/01/2016	Date 10/05/2016 10/06/2016 10/07/2016
		OverDrive, Inc.	NuWay Disposal Service, Inc.	Midwest Mechanical	October 18 through November 21, 2016  Name  1
104310 · Books - Adult 104310 · Books - Adult	104311 · Books - Youth 104310 · Books - Adult 104311 · Books - Adult 104311 · Books - Youth 104310 · Books - Adult	101010 · Cash - Marquette  104311 · Books - Youth	101010 · Cash - Marquette 104450 · Building Maintenance	101010 · Cash - Marquette 104450 · Building Maintenance	Account  104311 · Books - Youth  104311 · Books - Youth  104311 · Books - Youth
372.96 23.97	87.98 78.00 272.89 147.38 65.00 71.97 55.99	-1,771.23  141.79  33.98  50.97  48.97  16.99	- <b>71.49</b> 71.49 71.49	<b>-1,698.00</b> 1,698.00 1,698.00	Original Amount 113.94 1,122.15 685.64 1,987.20

		TOTAL		TOTAL												TOTAL		TOTAL	
Bill	Bill Pmt -Check	8 <u>.</u>	Bill Pmt -Check	•	Bill	Bill	Bii E	? B≝	Bill	Bill	Bill	Bill	Bill	Bill	Bill Pmt -Check	· Bill	Bill Pmt -Check		Туре
75414817	56168	9898700	56167		1088863180	1088863172	1288863172 1188863172	1088794489	1088788103	1288788100	1188788100	1388788100	1088788100	1088701511	56166	9/30/16	56165		Num
09/29/2016	10/20/2016	10/11/2016 10/12/2016	10/20/2016		10/07/2016	10/07/2016	10/07/2016	10/01/2016	10/01/2016	10/01/2016	10/01/2016	10/01/2016	10/01/2016	09/23/2016	10/20/2016	10/01/2016	10/20/2016		Date
	Recorded Books, INC		Quill Corporation												Penguin Random House LLC		Park Ace Hardware		October 18 through November 21, 2016  Name
104340 · Audio Visual Materials - Adult	101010 · Cash - Marquette	104720 · Office Supplies 104720 · Office Supplies	101010 · Cash - Marquette		104342 · Audio Visual Materials-Outreach	104340 · Audio Visual Materials - Adult	104340 · Audio Visual Materials - Adult	104340 · Audio Visual Materials - Adult	104342 · Audio Visual Materials-Outreach	104310 · Books - Adult	104340 · Audio Visual Materials - Adult	101010 · Cash - Marquette	104530 · Building & Custodial Supplies	101010 · Cash - Marquette		)16 Account			
35.95	-292.35	51.92 131.99 183.91	-183.91	650.50	57.75	41.25	67.50	10.00	161.25	35.25	22.50	97.50	63.75	33.75	-650.50	226.87 226.87	-226.87	1,771.23	Original Amount

Bill	Bill	Bill	Bill	Bill Bill	Bill	Bill	Bill	TOTAL	Bill	1									
	Bill Pmt -Check		Bill Pmt -Check		Bill Pmt -Check		Bill Pmt -Check											Туре	
229579	56172	10/14/16	56171	4491 4497	56170	11/09/16	56169		75421771	75421761	75421663	75420824	75420524	75420517	75415221	75414469	75414828	Num	
10/12/2016	10/20/2016	10/14/2016	10/20/2016	10/06/2016 10/12/2016	10/20/2016	10/19/2016	10/20/2016		10/12/2016	10/12/2016	10/12/2016	10/10/2016	10/10/2016	10/10/2016	09/30/2016	09/29/2016	09/29/2016	Date	
	The Library Store, Inc.		The HR Specialist		Sunlight Maintenance Supply		Rymarz, Lynn											Name	October 18 through November 21 201
104710 · Library Supplies	101010 · Cash - Marquette	104320 · Periodicals - Adult	101010 · Cash - Marquette	104530 · Building & Custodial Supplies 104530 · Building & Custodial Supplies	101010 ⋅ Cash - Marquette	104640 · Patron Programs&Events-Outreach	101010 · Cash - Marquette		104340 · Audio Visual Materials - Adult	Account	<b>D</b>								
71.61	-71.61	199.00	-199.00	363.25 294.36 657.61	-657.61	300.00	-300.00	292.35	35.99	31.50	17.99	35.99	9.00	26.99	35.99	27.00	35.95	Original Amount	

Check Detail
October 18 through November 21, 2016

-500.00	101010 · Cash - Marquette	Rashid, Maqbool	10/21/2016	56176	Bill Pmt -Check	
3						
1 011 65					•	TOTAL
158.34	104312 · Books - Outreach		10/12/2016	59202541	Bill	
27.19	104310 · Books - Adult		10/11/2016	59195267	Bill	
135.97	104310 · Books - Adult		10/11/2016	59195276	Bill	
280.69	104312 · Books - Outreach		10/10/2016	59188964	Bill	
25.59	104310 · Books - Adult		10/10/2016	59189264	Bill	
91.17	104310 · Books - Adult		10/07/2016	59178028	Bill	
30.39	104310 · Books - Adult		10/07/2016	59177920	Bill	
30.39	104310 · Books - Adult		10/07/2016	59177828	Bill	
30.39	104312 · Books - Outreach		10/07/2016	59177599	Bill	
30.39	104310 · Books - Adult		10/07/2016	59178175	Bill	
85.57	104310 · Books - Adult		10/06/2016	59170037	Bill	
27.19	104312 · Books - Outreach		10/06/2016	59169174	Bii	
27.19	104310 · Books - Adult		10/06/2016	59169468	? <u>B</u>	
31.19	104310 · Books - Adult		10/06/2016	59169221	Bill	
-1,011.65	101010 · Cash - Marquette	Gale/Cengage Learning	10/20/2016	56175	Bill Pmt -Check	
3,472.25						TOTAL
3,472.25	104440 · Landscaping & Groundskeeping		10/01/2016	35242	Bill	
-3,472.25	101010 · Cash - Marquette	Wingren Landscape, Inc.	10/20/2016	56174	Bill Pmt -Check	
26.85					,	
26.85	104495 · Legal		10/01/2016	434061	Bill	TOTAL
-26.85	101010 ⋅ Cash - Marquette	Unique Management Services, Inc.	10/20/2016	56173	Bill Pmt -Check	
Original Amount	Account	Raile				
		Name	Date	Num	Type	

Bill	Bill Pmt -Check	Bill	Bill Pmt -Check	Bill	Bill Pmt -Check	TOTAL	Bill	Bill	Bill	Bill	Bill	Bill	Bill Pmt -Check	TOTAL		Bill	Туре
2032399790	56180	10/12/16	56179	2527	56178		206649	206651	206655	206650	206653	206654	56177			10/20/16	Num
10/25/2016	11/04/2016	10/28/2016	11/04/2016	11/02/2016	11/04/2016		10/11/2016	10/11/2016	10/11/2016	10/11/2016	10/11/2016	10/11/2016	11/04/2016			10/20/2016	Date
	Baker & Taylor		АТ&Т		Amgard Exterminating Inc.								ABDO-Spotlight-Magic Wagon				October 18 through November 21, 2016  Name
104312 · Books - Outreach	101010 · Cash · Marquette	104575 · Automation - Line Costs	101010 · Cash · Marquette	104450 · Building Maintenance	101010 · Cash - Marquette		104311 · Books - Youth	101010 · Cash - Marquette		104660 · Public Information	104610 · Board Training & Education	016 Account					
34.80 34.80	-34.80	80.00 80.00	-80.00	70.00 70.00	-70.00	2,245.05	290.25	1,363.35	113.70	119.70	244.35	113.70	-2,245.05	500.00	250.00	250.00	Original Amount

la.	m	TOTAL	TOTAL	TOTAL
Bill	Bill Pmt -Check	Bill	Bill Pmt -Check	Type Bill Pmt -Check
10/25/16	56184	October 2016	Set 83	Num 277-409201 56182
10/21/2016	11/04/2016	11/02/2016	10/26/2016	Date 10/24/2016
	Costco Membership	Cardinemper Service		October 18 through November 21, 2010 Name  Capital One Commercial
104650 · Association Dues & Fees	101010 · Cash - Marquette	104730 · Cash - Marquette  104620 · Staff Training & Education  104450 · Building Maintenance  104620 · Staff Training & Education  104642 · Patron Programs & Events-Youth  104620 · Staff Training & Education  104660 · Public Information  104630 · Conference Fees  104620 · Staff Training & Education	104530 · Building & Custodial Supplies 104710 · Library Supplies 104642 · Patron Programs & Events-Youth 104530 · Building & Custodial Supplies	Account  104530 · Building & Custodial Supplies  101010 · Cash - Marquette
440.00	440.00	-931.72 30.00 30.00 131.98 119.00 45.78 199.00 127.50 200.00 15.00 35.55	238.59 39.99 32.87 18.99 154.27 28.83 99.99 613.53	Original Amount 33.55 33.55

			C P	d ) )		TOTAL		TOTAL					TOTAL	
Biii	B B	8 8 8	Bill Pmt -Check	Bill Pmt -Check		Bill	Bill Pmt -Check	Ē	Bii	Bill	Bill	Bill Pmt -Check		Туре
59257601 59258128	59220674 59248184	59221566 59221082 59220778	56188	198975 199868	R6497	5-590-81058	56186	101	10/24/16 3	10/24/16 2	10/24/16	56185		Num
10/20/2016	10/14/2016 10/19/2016	10/14/2016 10/14/2016 10/14/2016 10/14/2016	11/04/2016	10/19/2016 10/19/2016 10/31/2016	11043016	10/26/2016	11/04/2016	1012412010	10/24/2016	10/24/2016	10/24/2016	11/04/2016		Date
			Gale/Cengage Learning	Findaway World, LLC	Eindauge World II C		FedEx					Diane S. Norris-Kuczynski		October 18 through November 21, 2016
104312 · Books - Outreach 104310 · Books - Adult	104310 · Books - Adult 104310 · Books - Adult	104310 · Books - Adult 104310 · Books - Adult 104310 · Books - Adult	101010 · Cash · Marquette	104341 · Audio Visual Materials - Youth 104340 · Audio Visual Materials - Adult	101010 · Cash · Marguette	104730 · Postage	101010 · Cash - Marquette	CHOTE CAROLLE AGAIN OF EASIER CARE	104642 · Patron Programs & Events-Youth	104642 · Patron Programs & Events-Youth	104642 · Patron Programs & Events-Youth	101010 · Cash - Marquette		.016 Account
181.53 25.59	24.00 49.59	27.19 290.95 24.00	-851.58	55.49 39.98	-95 47	23.88 23.88	-23.88	87.55	13.67	20.00	49.89	-87.55	440.00	Original Amount

7,000.00	104315 · Electronic Databases		10/15/2016	10003050859	Bill	
-7,000.00	101010 · Cash - Marquette	Infogroup	11/04/2016	56193	Bill Pmt -Check	
20.00 20.00	104495 · Legal		10/19/2016	9/30/16	AL Bill	TOTAL
-20.00	101010 · Cash - Marquette	Illinois State Police Services Fund	11/04/2016	56192	Bill Pmt -Check	
75.00 190.00	104610 · Board Training & Education		10/24/2016	123611	AL DIII	TOTAL
115.00	104650 · Association Dues & Fees		10/24/2016	123977	Biii	
-190.00	101010 · Cash - Marquette	Illinois Library Association	11/04/2016	56191	Bill Pmt -Check	
254.57 254.57	104530 · Building & Custodial Supplies		10/31/2016	9268604199	AL Bill	TOTAL
-254.57	101010 · Cash - Marquette	Grainger	11/04/2016	56190	Bill Pmt -Check	
48.82 762.17	104710 · Library Supplies		וטובוובטוס			TOTAL
694.45 18.90	104710 · Library Supplies 104710 · Library Supplies		10/25/2016	PINV1233160	B B (	
-762.17	101010 · Cash - Marquette	Garvey's Office Products	11/04/2016	56189	Bill Pmt -Check	
56.78 851.58	104310 · Books - Adult		10/24/2010	33270013		TOTAL
126.35	104310 · Books - Adult		10/21/2016	59265916	Bii Bii	
Original Amount	Account	Name	Date	Num	Туре	
	2016	October 18 through November 21, 2016				

TOTAL		TOTAL			TOTAL		TOTAL		TOTAL			TOTAL
Bill	Bill Pmt -Check		Bill	Bill Pmt -Check	Bill	Bill Pmt -Check	Bill	Bill Pmt -Check		Bill	Bill Pmt -Check	Туре
11/1716	56198		10/25/16	56197	V0191155	56196	11/2/16	56195		See detail list	56194	Num
10/28/2016	11/04/2016		10/21/2016	11/04/2016	10/24/2016	11/04/2016	11/01/2016	11/04/2016		11/04/2016	11/04/2016	Date
	McCully, Nancy			Mary G. Adamowski		Lighting Supply Co.		LACONI, Inc.			Ingram Library Services	October 18 through November 21, 2016  Name
104640 · Patron Programs&Events-Outreach	101010 · Cash - Marquette	104300 - ballatili a castadiai Subplies	104620 · Staff Training & Education	101010 · Cash · Marquette	104530 · Building & Custodial Supplies	101010 · Cash - Marquette	104650 · Association Dues & Fees	101010 · Cash - Marquette	104312 · Books - Outreach 104310 · Books - Adult	104311 · Books - Youth	101010 · Cash - Marquette	Account
210.00 210.00	-210.00	32.84	30.00	-32.84	117.91 117.91	-117.91	100.00	-100.00	4,157.27 4,947.66	658.49	-4,947.66	Original Amount 7,000.00

		TOTAL		TOTAL		TOTAL		O	101		TOTAL			
Bill Bill	Bill Pmt -Check	B	Bill Pmt -Check		Bill Pmt -Check	B	Bill Pmt -Check		Bill	Bill Pmt -Check		Bill	Bill Pmt -Check	Туре
1088943635 1188943631	56204	\$70059428.001	56203		56202	10/20/16	56201		6030	56200		94443518	56199	Num
10/14/2016 10/14/2016	11/04/2016	10/19/2016	11/04/2016		11/04/2016	10/20/2016	11/04/2016		11/01/2016	11/04/2016		10/25/2016	11/04/2016	Date
	Penguin Random House LLC		Paramont-EO, Inc.		OverDrive, Inc.		Nicor Gas			Neviol, Inc.			Midwest Tape	October 18 through November 21, 2016
104342 · Audio Visual Materials-Outreach 104310 · Books - Adult	101010 · Cash - Marquette	104530 · Building & Custodial Supplies	101010 · Cash - Marquette		101010 · Cash - Marquette	104517 · Natural Gas	101010 · Cash - Marquette		104450 · Building Maintenance	101010 · Cash - Marquette		104311 · Books - Youth	101010 · Cash · Marquette	16 Account
52.50 21.75	-550.50	226.64 226.64	-40.64	0.00	0.00	1,439.63 1,439.63	-1,439.63	5,738.00	5,738.00	-5,738.00	84.97	84.97	-84.97	Original Amount

125.55	104042 Fation Flograms & Events-Louin		10/20/2010	10/20/16 4	<u> </u>	TOTAL
46.56	104642 : Patron Programs & Events-Youth		10/26/2016	10/26/16 4	B.	
13.76	104642 · Patron Programs & Events-Youth		10/26/2016	10/26/16 3	Bill	
40.00	104642 · Patron Programs & Events-Youth		10/26/2016	10/26/16 2	Bill	
25.23	104642 · Patron Programs & Events-Youth		10/26/2016	10/26/16	Bill	
-125.55	101010 · Cash - Marquette	Sara E. Killough	11/04/2016	56208	Bill Pmt -Check	
2,050.00						TOTAL
2,050.00	102160 · 457 Plan W/H Payable		10/17/2016	10/17/16	Bill	
-2,050.00	101010 · Cash - Marquette	Reliastar Life Insurance Company	11/04/2016	56207	Bill Pmt -Check	
130.50						TOTAL
31.50	104340 · Audio Visual Materials - Adult		10/20/2016	75425796	Bill	
99.00	104340 · Audio Visual Materials - Adult		10/14/2016	75422732	Bill	
-130.50	101010 · Cash - Marquette	Recorded Books, INC	11/04/2016	56206	Bill Pmt -Check	
172.25						TOTAL
172.25	104710 · Library Supplies		10/01/2016	8760664	Bill	
-172.25	101010 · Cash - Marquette	Quill Corporation	11/04/2016	56205	Bill Pmt -Check	
550.50						TOTAL
33.75	104340 · Audio Visual Materials - Adult		10/21/2016	1089026797	Bill	
95.25	104340 · Audio Visual Materials - Adult		10/21/2016	1189026797	Bill	
58.50	104310 · Books - Adult		10/21/2016	1289026797	Bill	
120.00	104342 · Audio Visual Materials-Outreach		10/21/2016	1089027605	Bill	
82.50	104340 · Audio Visual Materials - Adult		10/14/2016	1088943631	Bill	
86.25	104340 · Audio Visual Materials - Adult		10/14/2016	1288943631	Bill	
Original Amount	Account	Name	Date	Num	Туре	
	2016	October 18 through November 21, 2016				

Check Detail
October 18 through November 21, 2016

Bill	Bill Pi	ТОТАL	Bill	Bill Pi	Bill	Bill Pr	Bill Bill TOTAL	Bill Pr	Bill	Bill Pr	I
	Bill Pmt -Check			Bill Pmt -Check		Bill Pmt -Check		Bill Pmt -Check		Bill Pmt -Check	Туре
01049	56213		10/15/16	56212	10/31/16	56211	16709 4504	56210	28764	56209	Num
10/04/2016	11/04/2016		10/15/2016	11/04/2016	10/31/2016	11/04/2016	10/19/2016 10/20/2016	11/04/2016	10/25/2016	11/04/2016	Date
	Taste of Home Books			SYNCHRONY BANK/AMAZON		Sylvie, Dan		Sunlight Maintenance Supply		Shark Shredding, Inc.	Name
104310 · Books - Adult	101010 · Cash - Marquette	104341 · Audio Visual Materials - Youth 104342 · Audio Visual Materials-Outreach 104310 · Books - Adult 104710 · Library Supplies	104340 · Audio Visual Materials - Adult	101010 · Cash - Marquette	104640 · Patron Programs&Events-Outreach	101010 · Cash - Marquette	104530 · Building & Custodial Supplies 104530 · Building & Custodial Supplies	101010 · Cash - Marquette	104450 · Building Maintenance	101010 · Cash - Marquette	Account
32.98 32.98	-32.98	1,997.17 322.23 84.01 1,053.49 7,084.57	3,627.67	-7,084.57	150.00 150.00	-150.00	28.00 237.03 265.03	-265.03	375.00 375.00	-375.00	Original Amount

## Orland Park Public Library Check Detail \*Check November 21, 2016

-264.21	101010 · Cash - Marquette	Cash	11/04/2016	56217	Bill Pmt -Check	
3,179.59						TOTAL
60.00	104311 · Books - Youth		10/25/2016	00714213-102516	Bill	
408.92	104310 · Books - Adult		10/21/2016	145326530-102116	Bill	
25.99	104310 · Books - Adult		10/21/2016	145403463-102116	Bill	
462.96	104310 · Books - Adult		10/21/2016	145600680-102116	Bill	
301.97	104310 · Books - Adult		10/21/2016	145225660-102116	Bill	
954.95	104310 · Books - Adult		10/21/2016	152544360-102116	Bill	
434.94	104310 · Books - Adult		10/21/2016	145513410-102116	Bill	
101.96	104340 · Audio Visual Materials - Adult		10/19/2016	121313370-101916	Bill	
53.97	104311 · Books - Youth		10/18/2016	000631413-101816	Bill	
84.00	104310 · Books - Adult		10/18/2016	000631723-101816	Bill	
76.00	104310 · Books - Adult		10/13/2016	112731710-101316	Bill	
51.96	104311 · Books - Youth		10/11/2016	000658210-101116	Bill	
56.97	104311 · Books - Youth		10/11/2016	000657840-101116	Bill	
65.00	104310 · Books - Adult		10/11/2016	000658030-101116	Bill	
40.00	104310 · Books - Adult		10/06/2016	191724437-100616	Bill	
-3,179.59	101010 · Cash - Marquette	OverDrive, Inc.	11/04/2016	56216	Bill Pmt -Check	
45.32						TOTAL
45.32	104600 · Outreach Services		10/24/2016	21784710	Bill	
-45.3Z	101010 · Casn - marquene	Village of Orland Park	11/04/2016	20120	BIII Pmt -Cneck	
					2	
215.00						TOTAL
215.00	104730 · Postage		10/20/2016	10/20/16	Bill	
-215.00	101010 · Cash · Marquette	U.S. Postal Service	11/04/2016	56214	Bill Pmt -Check	
Original Amount	2016 Account	October 18 through November 21, 2016  Name	Date	Num	Туре	

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			October 18 through November 21, 2016	16	
Туре	Num	Date	Name	Account	Original Amount
Bill	11/4/16	11/04/2016		104530 · Building & Custodial Supplies	38.76
				104730 · Postage	5.70
				104730 · Postage	5.24
				104530 · Building & Custodial Supplies	17.94
				104620 · Staff Training & Education	15.00
				104620 · Staff Training & Education	15.00
				104620 · Staff Training & Education	15.00
				104530 · Building & Custodial Supplies	19.90
				104642 · Patron Programs & Events-Youth	21.00
				104620 · Staff Training & Education	7.24
				104530 · Building & Custodial Supplies	10.98
				104530 · Building & Custodial Supplies	17.45
				104310 · Books - Adult	75.00
TOTAL					264.21
Bill Pmt -Check	56218	11/14/2016	MIR Appraisal Services, Inc	101010 · Cash - Marquette	-600.00
Bill	Per email	11/11/2016		104495 · Legal	600.00
TOTAL					600.00
			Subtotal - AP Checks		\$ 77,309.80
			Gross Payroll on 10/31/16		\$ 97,992.40
			Payment to Village for IMRF/Insurance for October, 2016	ice for October, 2016	\$ 58,131.14
			Gross Payroll on 11/15/16		\$ 100,568.70
			Grand Total		\$ 334,002.04

### Per Capita Grant 2017 Requirement Chapter 6 "Access" of Serving Our Public 3.0: Standards for Illinois Public Libraries, 2014

Discussed at the March 30, 2016 Management Team Meeting

- Hours of service are posted on a sign visible to the public from outside the building.
   The front doors indicate the library hours of operation. The library also has a brick sign on the front lawn along the roadway.
- Hours of operation are established for the convenience of the community. To accommodate school children and working adults, the library is open as many evening and weekend hours as possible.
  - The Orland Park Public Library is open seventy-two (72) hours per week. It is open five evenings a week until 9:00 p.m.; Saturdays from 9:00 5:00 p.m. and Sundays throughout the year from 1:00 5:00 p.m. The library only closes a limited number of state and federal holidays. The reasoning is if the schools are closed, the library tries to be open its normal hours.
- 3. The library has a website with current information and content updated at least weekly. The website allows for patron inquiry or comment and feedback. The website should also provide the opportunity for remote 24/7 access to online databases, virtual reference, registration, access by users to their own accounts and other library services. Staff responds to online requests for information.
  - The website is update daily with revised RSS feeds and updated at least weekly. The library has an askoppl@ email and an online question/comment form on the front page. Staff route the patron questions to the appropriate department staff daily. The library has online databases including subscription services (OverDrive, Zinio, Hoopla) for remote 24/7 access. Patrons can register for a temporary library card online and be able to place holds on materials and access to the online services until a permanent card is applied for. If registration is required for a program, the library has E-Vanced, a program registration software. On the Polaris catalog, patrons may request a title to be ordered or interlibrary loaned. Patrons may manage their own accounts remotely 24/7.
- 4. All basic services are available when the library is open. For the purpose of this document, basic services are circulation, reference, reader's advisory, and computer/Internet access. If reference and reader's advisory are provided to children and adults from two separate points, then the library provides adequate staffing at both locations at all hours the library is open. Internet access is available to adults and children with a sufficient quantity of computers and bandwidth to meet most needs. Some access may be provided through wireless installations that enable people to use mobile devices or their own personal devices for Internet searching. The OPPL provides staffing at all their public service desks all hours of operation (7 public service stations in circulation, adult, youth, teen, and information technology departments). The staff are trained to provide general information, reference, circulation, computer help, and more. Four self-checkout stations for patrons are available on both floors. The library has two wireless networks for the public (filtered and unfiltered) provided by Comcast with 100 mb of bandwidth. A back-up wireless network provided through AT&T is utilized when necessary. Data and power ports are throughout the building where patrons may sit.

- 5. The collections are arranged and housed in a way that provides the greatest accessibility for all users.
  - All materials are catalogued in the Dewey decimal system of classification. Current standards for cataloging follow the RDA guidelines. Fourteen staff work to shelve materials throughout the week. Shelving and space between the aisles complies with ADA (American with Disabilities Act) standards. The bottom and/or top shelves are not utilized at this time for the convenience of all patrons. The audiovisual shelving does not allow for visible browsing by patrons and is being reevaluated for better accessibility. The Youth department separate their easy and junior non-fiction and fiction collections for young patrons and parents to assist in passive reader's advisory. Their audiovisual collection shelving will also be evaluated for better browsing ability.
- 6. Materials and guides for library use are made available in languages and formats appropriate to the community.
  - The library hosts several foreign language collections focusing on Arabic, Polish, Hindi and Spanish; but also has assorted titles in almost 14 other languages. Bilingual story times are offered to preschoolers and their families. Although the library has community information brochures in various languages on identity theft, etc., it does not have library-related service brochures in other languages at this time.
- 7. Materials are not sequestered from any user except for the purpose of protection from theft and damage.
  - The library has all their collections available out in the public areas.
- 8. All circulating materials may be borrowed by all persons with a valid library card who reside within the jurisdictional boundaries of the library regardless of the age, sex, social or economic status of the patron.
  - The library makes available all materials to all patrons equally.
- 9. All materials, except those judged by the library administrator to be irreplaceable or needed in the collection for reference service, are available for use within the library by all persons regardless of the age, sex, or social or economic status of the patron. Yes, all materials are available equally.
- 10. Lending regulations facilitate maximum use of library materials.
  - The library offers a three week loan period with two renewals on print materials and various non-print titles. The reference collection has been reduced to make more titles circulating and even the reference titles circulate to patrons. Patrons may now check out more audiovisual materials at one time with the loan rule change enacted in January, 2016.
- 11. The library publicizes and promotes interlibrary loan to its patrons. Library staff develops procedures that ensure that interlibrary loan is a simple and effective way for patrons to receive materials and information.
  - It is part of the reference interview to offer patrons who have not found what they need in the collection to interlibrary loan or request for the library to purchase a title for the collection. Our online catalog has a feature which allows patrons to make recommendations and may be considered for purchase if it meets with the library's Collection Development Policy. WorldCat is available for patron searching on our catalog. Holds are reviewed every day for either purchase or interlibrary loan. The library's hold wait time averages 15 days.
- 12. The library's bibliographic and holdings information are in machine-readable form using the MARC format. Accurate and easily understood bibliographic access is provided through a

computerized catalog that is accessible remotely as well as in the library. This access may be provided through the library's catalog of a Local Library System Automation Project (LLSAP) to which the library contributes records. Either through a local consortial Online Public Access Catalog (OPAC) or through World Cat from OCLC, a current record of the library's holdings is made available.

The library catalog is standalone using the Polaris ILS for circulation and collection functions. The Technical Services Department has four MLS librarian's providing acquisitions and cataloging. All materials are entered into OCLC for resource sharing and all downloadable eBooks and audiobooks are also listed in the OPPL catalog for patrons.

- 13. Through clear signage or logical placement, the services, collections, and amenities of the library are easily located.
  - The library has over-hanging signage, wall signage, and shelving signage on the stacks. Electronic signage is used on various public service desk and in the lobby to market our programs and services. As part of the 2016-2017 Strategic Plan, the library is performing a signage audit and will endeavor to make necessary improvements. This November, the library will be installing newly designed directional inserts into our overhead mounts which more accurately describe collection locations.
- 14. The library ensures access to its collections and services for patrons with disabilities through the provision of auxiliary aids and alternate formats.
  - The library's physical space is in compliance with ADA requirements. The library offers an assistive technology computer station for patrons with low vision software (JAWS). The Youth Services department has a small collection of Braille materials.
- 15. The library provides access to its collections and services for patrons unable to travel to the library.
  - The Outreach Services department provides Homebound Service for patrons. The staff have weekly schedules to visit all the Assisted Living and Nursing Homes in the Village, the Senior Center and has its own collection of large type materials, DVDs and audiobooks (approximately 6,000 items). There is a staff of five who serve this population.
- 16. Telephone, text telephone, and fax numbers are listed in the phone book. The library has sufficient incoming telephone lines for voice and data transmission to accommodate staff and user needs.
  - The library has lines for each of the staff. The library listing in the phone only has the voice number, no fax numbers are listed. The Information Desk routes all of the calls as the library prefers to use a limited automated service for directions and hours, but all other calls are answered directly.
- 17. If a meeting room is available for the public, its use is limited by time, place, and manner only and not by the subject or content of the program.
  - The library has a Meeting Room Policy and Rules and Regulations in place that have been vetted by an attorney. The library is a limited public forum and abides by those guidelines.
- 18. The library has policies for Internet use, retention of patron-associated records, and for responding to search warrants and subpoenas.
  - The library has an updated Internet policy; procedures for handling warrants and subpoenas and complies with the Local Records Act on an annual basis. Patron information is available through the Polaris circulation module.

				16 16

### CORRESPONDENCE RECEIVED FROM OCTOBER 17, 2016 THROUGH NOVEMBER 21, 2016 FOR BOARD OF LIBRARY TRUSTEES (AVAILABLE IN THE ADMINISTRATIVE OFFICES FOR REVIEW)

### **CORRESPONDENCE 1**

Letter sent by African American Contractors Association (AACA) inviting Board members to their Business Networking Working Event on November 17, 2016 received on October 21, 2016.

### **CORRESPONDENCE 2**

Thank You note from Carol Gianoli for donating a book in John's memory received November 1, 2016.

### **CORRESPONDENCE 3**

Thank You note from Becky, Sara and Stephanie for sending them to the 2016 Illinois Library Association Conference received November 3, 2016.

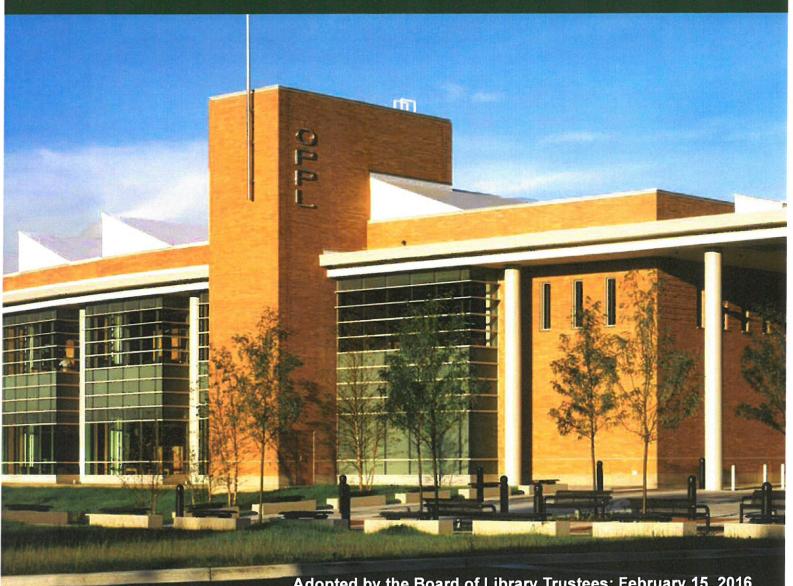
### **CORRESPONDENCE 4**

Nomination letter and form to nominate an Orland Park business, adult or student for making a positive impact on the lives of others from Orland Park Village hall to Nancy Healy.



### Strategic Plan:

Orland Park Public Library 2017



Adopted by the Board of Library Trustees: February 15, 2016

Reviewed by Board:

**Updated:** 

### **Mission Statement**

Each and every day, we are committed to our **mission** to stimulate imaginations, educate, entertain, and welcome everyone so that we can achieve our **vision** to become an exciting, friendly, cutting edge center of the community while continually supporting our values of:

Creativity
Communication
Truth
Inclusiveness

**Efficient Service** 

Community Support Learning Dedication Joy

### Library Board of Trustees

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Denis Ryan
Diane I. Jennings
Catherine M. Lebert
Christian Barcelona
Elan Kleis
Joanna M. Liotine Leafblad

President
Vice-President
Treasurer
Secretary
Trustee
Trustee
Trustee

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Jackie Boyd Chair
Linda Conrath
Ryan Jedloe
Carol Maresh
Stephanie Thomas
Mary K. Weimar Director

### Ad Hoc Members

Kitty Creed
Kelly Cuci
Howard Griffin
Kristen Holding
Andrew Masura
Diane Norris-Kuczynski
Julie Pryor
Diane Srebro
Wendy Xie



Offer a fun, welcoming & safe environment.

### Objective #1:

Provide five new initiatives to maintain excellent customer service rating by June 2017.

### **Action Steps:**

- Develop signage conducive to browsing and for directional purposes
- Provide provisional library card
- Adjust checkout limits for audiovisual materials in order to increase circulation
- Library will make every effort to purchase patron-requested materials in accordance with its Collection Development Policy and Plans
- The library's founding documents to be digitized by December 2017

### Goal 1:

Offer a fun, welcoming & safe environment.

### Objective #2:

80% of staff will rate building as safe by December 2017

### **Action Steps:**

- Create safety manual and provide training for staff (Safe Harbor)
- Investigate the use of volunteer community law enforcement at peak times and events
- Utilize on-call maintenance staff on weekends
- P Update security camera system
- Highlight certain Patron Behavior Policy components in prominent areas
- Increase training and meetings for the development of Person-in-Charge (PIC)
- P Update Disaster Plan

Key:

P = Pending

IP = In Progress

✓ = Completed

### Goal 1:

Offer a fun, welcoming & safe environment.

### Objective #3:

75% of the customers will rate the building improvements as positive by December 2017

### **Action Steps:**

Research flooring for high traffic areas

P Create moveable display shelving

Complete Preschool decor project

Update seating in Teen Area

P Reconfigure public service desks with furniture such as adjustable desks and seating to optimize patron interaction

IP Develop plan for painting of interior

P Develop plan for roof replacement

Key:

P = Pending

IP = In Progress

√ = Completed

### Goal 2:

Assure our resources and events are relevant and innovative

### Objective #1:

Maintain optimal training space and equipment by December 2017

### **Action Steps:**

- Upgrade to digital audiovisual equipment in room 104, 105, and YS storytime room
- Move Youth Services audiovisual materials to a more prominent location
- P Research cost and placement of outdoor nature space
- P Redesign existing shelving for easier browsing
- P Replace 24/7 lockers with upgraded system
- Investigate and develop plan for flexible wall system in Adult Computer Commons Area
- Use new marketing strategies to highlight digital resources

Key:

P = Pending

IP = In Progress

√ = Completed



Assure our resources and events are relevant and innovative

### Objective #2:

75% of the community will identify the Library by June 2017

### **Action Steps:**

1

Revise marketing plan

1

Review and reassess departments' web pages at least four times annually

1

Use Intranet to highlight information of current newsletter information on a regular basis

1

Coordinate departments in providing promotional materials to Village and local area businesses

1

Create a new web page devoted to market past, existing and upcoming OPPL art, special collections and exhibits

IP

Provide and market in-house special collections tours for Orland Park and surrounding communities

IP

Research developing an app specifically designed for OPPL

P

Highlight return on investment information (ROI) on checkout receipt

Key:

P = Pendin

IP = In Progress

= Completed



Assure our resources and events are relevant and innovative

### Objective #3:

Increase circulation to over one million items checked out by December 2017

### **Action Steps:**

- Evaluate Adult Services collection to include review of standing orders and continuation plans
- Inform users of digital resources such as databases
- Analyze circulation statistics to maintain relevant collections
- IP Explore off-site circulation options
- Add more MARC records for electronic subscriptions into Polaris catalog
- Use retail strategies to market the library's various materials

Key:

P = Pending

IP = In Progress

✓ = Completed



Partner with and serve the entire community

### Objective #1:

Grow and market 7—10 new community partnerships through programming and services by December 2017

### **Action Steps:**

- Establish and provide Outreach Services visitations and book discussions to new assisted living centers
- Partner with area special needs groups to establish a movie series
- Outreach Services and Youth Services partner to provide dyslexia programming
- IP Partner with local craft guilds to host library-wide quilt show
- Explore additional opportunities with Village of Orland Park
- Promote the Friends of OPPL in a book sale
- Partner with community businesses to provide programming opportunities for patrons
- Partner with local area schools to provide programming opportunities for patrons

Key:

P = Pending

IP = In Progress

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= Completed

### Goal 3:

Partner with and serve the entire community

### Objective #2:

Introduce 5 new programming opportunities for patrons of all ages by December 2017

### **Action Steps:**

- Collaborate with local area schools for learning opportunities for students
- Coordinate with other departments on programs/events that recognize library-wide audiences
- P Re-establish teacher workshops offering CPDU
- Re-evaluate materials and programming opportunities for LGBTQ patrons
- Provide outdoor family events during Summer Reading Challenge and summer concerts



Partner with and serve the entire community

### Objective #3:

Devise and implement standards for library volunteers and interns by December 2016

### **Action Steps:**

- P Develop volunteer manual
- Develop a questionnaire to assess volunteer's interests and abilities
- Coordinate standard implementation for an intern program

Key:

P = Pending

IP = In Progress

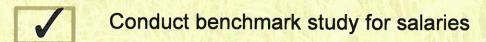
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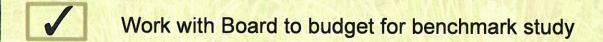
Be a desirable workplace

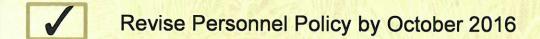
### Objective #1:

Analyze and adjust comprehensive staff compensation by December 2017

### **Action Steps:**







Be a desirable workplace

### Objective #2:

100% of all staff will meet core competencies set by Library by December 2017

### **Action Steps:**

- P Email proficiency by all staff by December 2016
- Use a measuring tool to develop core competencies for staff by position to assess each staff member for skill levels
- P Create staff development plan and competency standards to provide consistent training
- Offer training to staff in order to meet competency levels

Key:

P = Pending

IP = In Progress

√ = Completed

Be a desirable workplace

### Objective #3:

By September 2016 100% of Department Heads and Supervisors will coordinate schedule and resources electronically

### **Action Steps:**



Develop workflow/task timelines for Department Heads and Supervisors



Upload departmental procedure manuals



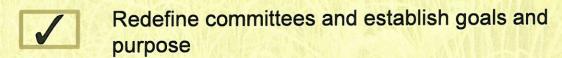
Require Department Heads to utilize email invitation component for all staff meetings

Be a desirable workplace

### Objective #4:

80% of staff will say they are a part of a team atmosphere by December 2017

### **Action Steps:**



IP Introduce fun and creative workplace incentives

P Develop staff mentoring program

Provide cost effective vending service

Be a desirable workplace

### Objective #5:

Discover and cultivate staff skills and talents annually

### **Action Steps:**

- P Develop minimum continuing education standards opportunities for staff in all departments
- Implement cross training between all departments
- Create new museum protocol continuing education opportunities
- Use internal survey to identify staff talents
- Increase intradepartmental communication for effective workflow and better customer service
- Explore wireless access to areas in building for library use

Key:

P = Pending

IP = In Progress

✓ = Completed